



2 Executive Park Drive • Bedford, NH 03110

Provider Website Maintenance

February 7, 2020

Dear Provider,

NH Healthy Families will be implementing a series of upgrades to increase the stability, diversity, and resiliency of our network. This upgrade will affect both NH Healthy Families and Ambetter from NH Healthy Families.

All system applications, including the provider website, portal and Find a Provider, will be temporarily unavailable during the maintenance window notes below.

	Date	12 Hour Maintenance Window
1.	Saturday, February 8	<u>Start Saturday</u> : 8 p.m. CST / 9 p.m. EST / 6 p.m. PST <u>End Sunday</u> : 8 a.m. CST / 9 a.m. EST / 6 a.m. PST
2.	Saturday, March 7	
3.	Saturday, April 4	

We apologize in advance for any inconvenience caused.

If you have any questions, please reach out to Provider Services at 1-866-769-3085.

Sincerely,

NH Healthy Families Ambetter from NH Healthy Families