

Medicaid Open Enrollment is August 1-31, 2026 - *Time for Your Patients to Choose a Health Plan!*

Remind your patients who are NH Healthy Families members if they would like to stay with us, they do not have to take any action. They will automatically be renewed as a NH Healthy Families member.

Benefits at a Glance

At NH Healthy Families, we are committed to providing integrated Medicaid coverage to our members, including:

-  Preventive Care Coverage for medical and behavioral health
-  Integrated Care Management programs
-  Health Coaches
-  24/7 Nurse Line
-  Transportation to covered medical appointments

-  And a dedicated, experienced Member Services team to help our members.

NH Healthy Families also offers more than 15 extras for members and their families, at no cost. Some of those extras include programs like:

-  Member connections at home outreach
-  Start Smart for your Baby
-  Enhanced non-medical transportation
-  My Health Pays® rewards program* and more!

*Some restrictions and limitations apply. Each member can earn up to \$250 for certain cash and non-cash goods and services through June 30 each year. Rewards for preventive screenings and services do not apply to the \$250 maximum.

Upcoming Events



We are adding events all the time, so check the NH Healthy Families Facebook page, [Facebook.com/NHhealthyfamilies](https://www.facebook.com/NHhealthyfamilies) often for details. We have also our LinkedIn page, [linkedin.com/company/nh-healthy-families/](https://www.linkedin.com/company/nh-healthy-families/) where you can find staff and community partner news stories!

If you would like to host an open enrollment engagement table, please contact your Provider Engagement Account Manager.

AUGUST

- 8/4:** Goodwin Open Enrollment Table, Somersworth
- 8/4:** Lamprey Open Enrollment Table, Raymond
- 8/5:** Green to Go! Concord Hospital, Laconia Location
- 8/6:** Health First Open Enrollment Table, Franklin
- 8/6:** Health First Open Enrollment Table, Laconia
- 8/8:** Fisher Cats Star Wars Night, Manchester
- 8/15:** Littleton Community Baby Shower, Remich Park Pavilion, Littleton
- 8/19:** Lamprey Open Enrollment Table, Nashua
- 8/20:** CelebratED - Back to School Event, Manchester
- 8/25:** Lamprey Open Enrollment Table, Newmarket
- 8/30:** Fisher Cats Princess Night, Manchester

Why NH Healthy Families

We know you have a choice in health plans. We also want you to know what sets NH Healthy Families apart.



nh healthy families™



We're local, so our members are our neighbors, friends and family. Our mission is to transform the health of the communities we serve, one person at a time.

Quality star rating 4.0
The highest Quality star rating among the NH Medicaid Health Plans.



Innovators of Behavioral Health Programming

Prevention, intervention and recovery programs for members including clinical care, care management, community events and My Health Pays® dollar rewards.*

- **Ready for My Recovery**

Providing education and support, qualifying members can earn a backpack with self-care kit, water bottle, journal and other essential items, and dollar rewards for achieving milestones in recovery from substance use disorder. * Ages 12 and up

- **Mental Health C.H.A.M.P.**

Earn dollar rewards for taking action to improve mental health and reduce stigma. (all ages)

- **Workforce Outfitting Scholarship (In partnership with Harbor Care)**

Supporting wellness through work. Funding for candidates in recovery who are returning to the workforce (adults)

- **Housing Assistance Scholarship (In partnership with Manchester CMHC)**

Scholarship funding for Manchester CMHC clients that apply for housing assistance. (adults)

- **Certified Recovery Support Worker (CRSW) Workforce Development**

Encouraging individuals who are committed to working with people in early recovery through scholarship funding to complete required courses to obtain CRSW licensure.

- **Healthy Hour events**

Providing fresh fruit, fruit smoothies, resources and information about behavioral health services at no cost. Events are year-round throughout New Hampshire. (all ages)

- **Community Partner Sponsorship**

Supporting the behavioral health of the community. Supporting social programs and events hosted by Behavioral Health clinics throughout New Hampshire. (all ages)



See Youth Programming and Nutrition and Food Security Program on reverse side. ➡



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Youth Programming

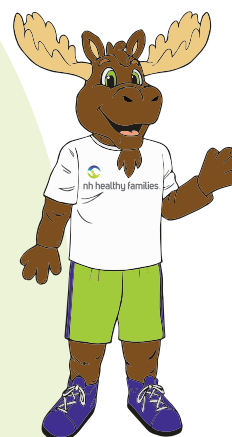
From our popular Kicks for Kids lead screening program to our Future is Now educational program for youth transitioning to adulthood, our Youth platform offers a variety of education, fun events and opportunities to earn for members from birth to seventeen.

- **Kicks for Kids**
Children and a guardian are each entered into a monthly drawing for a \$50 gift card just for completing lead screenings for (0-2 year olds)
- **Healthy Kids Club**
Education, fun and prizes for kids ages 0-14.
- **Mental Health C.H.A.M.P.**
Earn dollar rewards for taking action to improve mental health (all ages)
- **Future is Now Program**
Helping select youth members ages 15-17 with transition from foster care to adulthood through education on life skills, health care and finances. Dollar rewards for program completion.
- **Strong Youth, Strong Communities**
Centene with the NFL Hall of Fame providing resilience education to support youth mental health and suicide prevention.
- **Base Hits for Kids with the Fisher Cats**
Sponsorship and game night tickets for YMCA, Boys & Girls Clubs and Easter Seals members
- **Summer Camp Scholarship**
In conjunction with YMCA, Boys & Girls Clubs and Easter Seals
- **Member Movie Night**
Movie passes for NH Healthy Families members during holiday and summer vacations
- **Kids Club Special Prizes**
If you see our NH Healthy Families table in the community, tell us you are a Kids Club member and get a special prize!

Kicks for
Kids!



**FUTURE IS
NOW**



Nutrition & Food Security Program

We work closely with health providers and social service agencies to bring Nutrition and Food Security to our members and the community.

- **Care Management Members**
Post-discharge meals, nutritional health coaching, Enhanced Transportation: Provide members with transportation to food pantries, food banks, or community food organizations.
- **Community Based:**
 - **Green to Go! Mobile Food Pantry**
Fresh fruits, vegetables, lean meat, resources, prizes and supports throughout the state
 - **Green to Go! Food Club**
Monthly food boxes for youth and their families
 - **Food Security Sponsorships**
Green to Go Thanksgiving Drive, Holiday Family Meal (Boys & Girls Clubs), Walk Against Hunger Champion Sponsor, School Meal Sponsorships



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Department of
**HEALTH &
HUMAN SERVICES**

**Division of
Medicaid
Services**

NH DHHS Provider Revalidation Initiative

As part of a nationwide federal initiative to implement escalated provider revalidation efforts announced by the Centers for Medicare & Medicaid Services (CMS), New Hampshire Medicaid is notifying all enrolled Medicaid providers of upcoming provider revalidation activities that will occur prior to the standard five-year timeframe.

What Providers Need To Know

New Hampshire Medicaid will begin conducting an accelerated review of Medicaid provider enrollment records in advance of standard federal revalidation schedules. New Hampshire Medicaid anticipates beginning phased revalidation activities on or about July 1, 2026, with provider outreach occurring over the following two years. During this timeframe, newly enrolled providers and providers that have not undergone revalidation since June 1, 2025, will be selected for revalidation. This is earlier than providers would have normally been selected for revalidation. Failure to respond in a timely fashion or provide requested documentation may result in administrative action, including possible claims suspension or termination from New Hampshire Medicaid participation.

What Providers Should Do Now

All New Hampshire Medicaid providers should:

- Monitor correspondence from New Hampshire Medicaid and respond promptly to any revalidation requests
- Ensure that they maintain access to the NH MMIS Portal and check it regularly
- Ensure that their contact information is current and accurate, particularly if they have relocated since their last revalidation with NH Medicaid
- Gather all the documentation needed to update their Medicaid enrollment

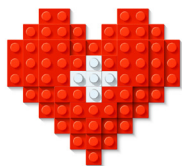
Failure to respond timely or provide requested documentation may result in administrative action, including possible claims suspension or termination from New Hampshire Medicaid participation.

Additional Information and Resources

Click [here](#) for the full notice from DHHS, which includes important additional information, instructions, contacts and resource links.



Building Innovative Care
Where It Matters Most.



National Health Center Week
August 2-8, 2026

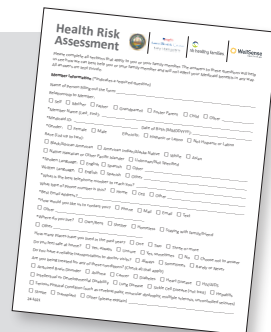
From rural towns to urban neighborhoods, Community Health Centers are there, serving patients of all demographics.

Thank you for being a vital partner in our mission to deliver care, expand access, and improve lives.



nh healthy families

HRA Screening During Patient Visits



Health Risk Assessments (HRAs) are a key tool for identifying patient needs, supporting proactive care planning, and improving quality outcomes. NH Healthy Families encourages providers to **complete and bill** HRAs during routine visits to help ensure members receive comprehensive, personalized care. Plus, members who work with their PCP to complete their annual HRA will receive **\$10** in My Health Pays® rewards.

Completing HRAs during visits makes a meaningful difference, for your patients and your practice. Thank you for your partnership in improving care.

UPDATE Corner



Call NH Healthy Families Provider Services at **1-866-769-3085** if you have any questions or concerns.



Pharmacy Updates:

Visit [NHhealthyfamilies.com](https://nhhealthyfamilies.com) for the latest updates to our Pharmaceutical Policies and Formulary that may affect your patients.

If you have any questions, call Provider Services at **1-866-769-3085** and ask for the Pharmacy Team.



Provider Updates:

You can find the complete list of Provider Update Notifications at [NHhealthyfamilies.com](https://nhhealthyfamilies.com) under "Provider News"

- [Revised Payment Policy: Home Health Care Effective July 1, 2026](#)
- [Pharmacy Policy Update Effective October 1, 2026](#)
- [Amendment Involuntary Emergency Admission \(IEA\) Pre-Admission Documentation Requirement](#)

Thank you for your continued support of our members and being a partner in our network.

NH Healthy Families PROVIDER SERVICES: **1-866-769-3085**, Monday to Friday 8 a.m. to 5 p.m. Ambetter from NH Healthy Families: **1-844-265-1278**

