



Point Click Care Inpatient Admission Requests

October 9, 2025

NH Healthy Families is informing providers with inpatient facilities that the Point Click Care system and ADT feeds are currently offline. As a result, inpatient admission requests must be submitted via fax, phone call, or through the provider portal for authorization.

To submit admission requests, contact us by phone at 1-866-769-3085 or by fax at 1-866-270-8027.

We apologize for any inconvenience this may cause.

Sincerely,

NH Healthy Families

