

# SUICIDE SAFER CARE

A Toolkit for Primary Care Providers and Their Teams



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# Suicide Safer Care

## A Toolkit for Primary Care Clinicians and Their Teams

Suicide prevention has been named a national priority, and much work has been done to review existing evidence and identify gaps in how our nation's mental health and health care systems address this public health challenge. A national task force that was part of the effort to update the national suicide prevention strategy reviewed research and best practices from the field and concluded that suicide prevention could be improved in health care. The task force found three common characteristics among successful suicide prevention programs in health care settings. Health care staff in these organizations:

- Believed that suicide can be prevented in the population they serve through improvements in service access and quality, and through systems of continuous improvement;
- Created a culture that finds suicide unacceptable and sets and monitors ambitious goals to prevent suicide; and
- Employed evidence-based clinical care practice, including standardized risk stratification, evidence-based interventions, and patient engagement approaches<sup>1</sup>.

### The Guide Focuses on Four Core Components:

1. Screening and identifying patients of all ages at risk for suicide
2. Assessing patients at risk
3. Restricting access to lethal means and safety planning
4. Caring for patients at risk for suicide

The final section contains some additional information on administrative and legal issues providers and leaders may find helpful to support integration of safer suicide care in practice. Many providers and clinical leaders erroneously assume if they discuss suicide with a patient they open themselves up to liability. Utilizing a patient safety approach, primary care organizations can establish safer suicide care practices that deliver high quality care to patients and reduce risk to the organization. In each section of this guide you will find:

- Information summarized for providers, including helpful provider communication tips.
- A list of recommended trainings and resources to learn more.
- Leadership actions organizations may wish to undertake to help providers reduce suicide in their organization's patient population, and
- Relevant tools, templates and case studies.

This toolkit begins with a brief background on the impact of suicide. The tool kit offers practical tools and tips for primary care providers to use during the course of a primary care visit.

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<sup>1</sup> Hogan, M.F., Goldstein Grumet, J. (2016). Suicide Prevention: An Emerging Priority for Health Care. *Health Aff.* Jun 1;35(6):1084-90. doi: 10.1377/hlthaff.2015.1672.

# BACKGROUND

## Why Primary Care Should Make Suicide Care a Priority

### **Suicide – The Problem and the Opportunity**

#### **The Rate of Suicide Deaths Is Increasing**

Suicide is a leading cause of death in the United States, cited as the cause of death for nearly 45,000 Americans in 2016<sup>2</sup>. The suicide rate among individuals age 10 and older has increased by 30 percent since 1999<sup>3</sup>. A report released by the Centers for Disease Control and Prevention (2018) revealed that suicide rates increased in all but one state between 1999 and 2016. In 2016, 9.8 million adults aged 18 and older, or about 4 percent of the adult population, reported serious thoughts of suicide<sup>4</sup>.

#### **Pediatric Suicide**

According to the CDC, suicide is the second leading cause of death for children, adolescents, and young adults age 10-24, only after unintentional injury<sup>5</sup>. There are a number of unique suicide risk factors among youth and adolescents, including previous suicide attempts, isolation and withdrawal, mental health conditions (i.e. anxiety, depression, conduct disorders), childhood maltreatment, bullying, mood changes, losses (i.e. breakup, lost friendships, academic failure), and self-injury. The period of time between childhood and adulthood is a time of major changes in an individual's body, thoughts, and feelings. The Youth Risk Behavior Surveillance Survey found that 17% of high-school-aged youth seriously considered suicide in the previous 12 months and 8% made one or more attempts within the same time period<sup>34</sup>. Rural youth are at particularly high risk of suicide, with suicide rates approximately double those in urban areas<sup>6</sup>. Firearms remain the most common means of death for youth, with firearms used in more than 50% of suicides<sup>34</sup>. Death by suffocation, particularly hanging, is also common and is the leading cause of death by suicide in children under 12<sup>7</sup>. In general, youth with frequent and severe suicidal ideation (i.e. high levels of intent and/or planning) have about a 60% chance of making a suicide attempt within 1 year of ideation onset<sup>8</sup>.

- The suicide rate for males (21.3 per 100,000) is triple the rate for females (6.0) in the U.S. in 2016<sup>9</sup>.
- Suicide was the 7th leading cause of death among all males in the U.S. and the 2nd leading cause of death for males aged 15-34 in 2015<sup>10</sup>.
- Although males are at higher risk for suicide, between 1999 and 2016 the suicide rate increased at a higher rate among females (2.6%) as compared to males (1.1%)<sup>11</sup>.

<sup>2</sup> Stone DM, Simon TR, Fowler KA, et al. Vital Signs: Trends in State Suicide Rates – United States, 1999–2016 and Circumstances Contributing to Suicide – 27 States, 2015. MMWR Morb Mortal Wkly Rep 2018;67:617–624. DOI: <http://dx.doi.org/10.15585/mmwr.mm6722a1>

<sup>3</sup> Ibid

<sup>4</sup> Substance Abuse and Mental Health Services Administration. (2017). Key substance use and mental health indicators in the United States: Results from the 2016 National Survey on Drug Use and Health (HHS Publication No. SMA 17-5044, NSDUH Series H-52). Rockville, MD: Center for Behavioral Health Statistics and Quality, Substance Abuse and Mental Health Services Administration. Retrieved from [https://www.samhsa.gov/data/](https://www.samhsa.gov/data)

<sup>5</sup> Centers for Disease Control and Prevention (2018). *Leading Causes of Death by Age Group* 2018. Retrieved from [https://www.cdc.gov/injury/images/lc-charts/leading causes of death by age group 2018\\_1100w850h.jpg](https://www.cdc.gov/injury/images/lc-charts/leading causes of death by age group 2018_1100w850h.jpg)

<sup>6</sup> Fontanella, C. et al. (2015). Widening rural-urban disparities in youth suicides, United States, 1996-2010. *JAMA Pediatr.* 2015;169(5):466-473

<sup>7</sup> Sheftall, A., et al. (2016). *Suicide in elementary school-aged children and early adolescents*. *Pediatrics.* 2016;138(4):e20160436

<sup>8</sup> Goldstein, T. (2009). Suicidality in pediatric bipolar disorder. *Child and adolescent psychiatric clinics of North America.* 18(2), 339

<sup>viii.</sup> <https://doi.org/10.1016/j.chc.2008.11.005>

<sup>9</sup> NCHS Vital Statistics System for numbers of deaths. Bureau of Census for population estimates. Accessed at: <https://wiscars-viz.cdc.gov/>.

<sup>10</sup> Centers for Disease Control and Prevention. *Leading Causes of Death in Males*, 2015. <https://www.cdc.gov/healthequity/lcod/men/2015/index.htm>

<sup>11</sup> Stone DM, Simon TR, Fowler KA, et al. Vital Signs: Trends in State Suicide Rates – United States, 1999–2016 and Circumstances Contributing to Suicide – 27 States, 2015. MMWR Morb Mortal Wkly Rep 2018;67:617–624. DOI: <http://dx.doi.org/10.15585/mmwr.mm6722a1>

## Primary Care Teams Are Uniquely Positioned to Identify Risk and Intervene

Primary care providers in particular have a unique opportunity to incorporate suicide prevention into established health risk assessment and patient safety practices<sup>12</sup>. **Approximately 45 percent of individuals who died by suicide visited a primary care provider in the month before their death**<sup>13,14</sup>. Many had appointments within 30 days of their death.

## Primary Care Teams Can Be Champions in Suicide Prevention

Suicide is a public health problem and suicide prevention can be integrated into routine primary care services, along with other preventive screenings and interventions. Suicide can be prevented, and primary care can play a pivotal role.

Although primary care clinicians do play a critical role in addressing suicide risk with patients, all members of the care team participate in preventing suicide and providing care to those at risk.

Innovative primary care organizations and other early adopters of the Zero Suicide approach have led the way. Acting on the foundational belief that it's possible to prevent suicide deaths for individuals under care within health and behavioral health systems, Zero Suicide presents "both a bold goal and an aspirational challenge," according to leaders of the national effort.

***"For health care systems, this approach represents a commitment to patient safety, the most fundamental responsibility of health care; and to the safety and support of clinical staff, who do the demanding work of treating and supporting suicidal patients."***

*- Mike Hogan, PhD, Former Commissioner for Mental Health Services, New York State*

Providing safer suicide care is now a nationwide effort, involving primary care providers, professional associations, and state government agencies.

## How Primary Care Providers Can Take Action

No single strategy or approach will prevent suicide within a primary care organization's patient population. Rather, a comprehensive approach that embeds evidence-based practices during a primary care visit can reduce suicide deaths.

### Getting Started with Key Action Steps:

- Establish protocols for routine suicide screening, assessment, intervention and referral
- Train all staff in suicide care practices and protocols, including safety planning and lethal means counseling
- Work with your local health care delivery system partners to enhance continuity of care by sharing patient health information with emergency care and behavioral health care providers to create seamless care transitions
- Provide information on the National Suicide Prevention Lifeline crisis line and services

<sup>12</sup> National Action Alliance for Suicide Prevention: Transforming Health Systems Initiative Work Group. (2018). Recommended standard care for people with suicide risk: Making health care suicide safe. Washington, DC: Education Development Center, Inc.

<sup>13</sup> Ahemdanji, B.K., Simon, G.E., Steward, C., Beck C., Waitzfelder, B.E., Rossom, B....Solberg, L.I. (2014). Health care contacts in the year before suicide death. *Journal of General Internal Medicine*, 29(6), 870-877.

<sup>14</sup> Luoma JB, Martin CE, Pearson JL. (2002). Contact with mental health and primary care providers before suicide: a review of the evidence. *Am J Psychiatry*. 2002 Jun;159(6):909-

## Know Social Determinants of Health and Suicide

### Suicide Is Linked to Social Determinants of Health<sup>15</sup>

Suicide is rarely caused by any single factor. Diagnosed depression or other mental health conditions are reported for less than half (46 percent) of suicide deaths. Other factors that contribute to suicide deaths include relationship problems, substance use, physical illness and chronic conditions, job loss, and financial troubles<sup>16</sup>. The National Strategy for Suicide Prevention calls for a comprehensive approach to suicide prevention that includes action at individual, family, community, and societal levels<sup>17</sup>.

Suicide is often discussed in the context of mental illness, and suicide prevention is considered an issue that mental health agencies and systems should address. **However, given that mental health conditions are only one of many factors that contribute to suicide risk, it is incumbent upon all sectors of the U.S. healthcare system to adopt evidence-based approaches to identify and care for those at risk for suicide.**

Social determinants of health (SDOH) have been known to affect mental health and suicide risk, as mental health is significantly influenced by social, economic, and environmental conditions. SDH are usually separated into 5 categories: economic stability, education, social and community context, health and health care, and neighborhood and built environment. One's position and experiences in each of the categories can impact mental health and suicide risk. Drastic or negative changes in any the SDH categories can result in increased suicide risk (loss of job, partner/loved one, housing). Negative SDOH also affect individual mental health as well, such as limited access to health and mental health care, poverty, unstable housing, dangerous neighborhood, lack of social support, low education level, etc. Addressing broader SDH within communities can help decrease disparities that may contribute to suicidal ideation. Additionally, addressing SDH at the individual level will allow a more comprehensive approach to suicide prevention and treatment.

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<sup>15</sup> According to Health People 2020, social determinants of health Soc conditions in the environments in which people are born, live, learn, work, play, worship, and age that affect a wide range of health, functioning, and quality-of-life outcomes and risks

<sup>16</sup> Stone DM, Simon TR, Fowler KA, et al. Vital Signs: Trends in State Suicide Rates – United States, 1999–2016 and Circumstances Contributing to Suicide – 27 States, 2015. MMWR Morb Mortal Wkly Rep 2018;67:617–624. DOI: <http://dx.doi.org/10.15585/mmwr.mm6722a1>

<sup>17</sup> Office of the Surgeon General; National Action Alliance for Suicide Prevention. 2012 National strategy for suicide prevention: goals and objectives for action. Washington, DC; US Department of Health and Human Services, Office of the Surgeon General; 2012. <https://www.surgeongeneral.gov/library/reports/national-strategy-suicide-prevention/full-report.pdf>

## Health Disparities and Suicide Facts

### Race/Ethnicity

- American Indian and Alaska Native populations have the highest rates of suicide overall, followed by non-Hispanic Whites, Asian and Pacific Islands, Blacks, and Hispanic/Latino(a).

### Urban/Rural

- Suicide rates are higher in rural communities than in urban communities overall. The gap in suicide rates between rural and urban areas grew steadily between 1999 and 2015.
- Non-Hispanic blacks were the only population that differed in this trend and have higher suicide rates in urban areas than in rural areas.
- The suicide rate among American Indian and Alaska Native populations in rural areas is double the national average<sup>18</sup>.
- Access to firearms may contribute to disparities in suicide rates in rural areas <sup>19</sup>.

### Special Populations

- Justice-involved individuals are at increased risk for suicidal thoughts or behaviors. Suicide is the third leading cause of death in prisons.

## Know Common Risk Factors and Warning Signs

In addition to integrating routine suicide screening into primary care, it is important for primary care teams to understand the risk factors, warning signs, and the difference between the two. Knowing the risk factors can help primary care teams identify patients that may require further assessment for suicide and responsive care through brief interventions.

Primary care clinicians and leaders must also work to dispel myths that suicide is directly linked to mental illness. Suicide is rarely caused by any single factor, rather determined by multiple factors. Diagnosed depression or other mental health conditions are only one of many risk factors for suicide<sup>20, 21</sup> (see a complete list risk factors at the end of this section). These risk factors are likely common among patients served in primary care practices, integrating routine screening can help identify patients at greater risk. Routine screening is not intended to predict suicide but rather to plan effective suicide care.

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<sup>18</sup> Centers for Disease Control and Prevention, National Center for Health Statistics. Underlying Cause of Death 1999-2016 on CDC WONDER Online Database, released December, 2017.

<sup>19</sup> Ivey-Stephenson AZ, Crosby AE, Jack SP, Haileyesus T, Kresnow-Sedacca M. Suicide Trends Among and Within Urbanization Levels by Sex, Race/Ethnicity, Age Group, and Mechanism of Death – United States, 2001–2015. MMWR Surveill Summ 2017;66(No. SS-18):1–16. DOI: <http://dx.doi.org/10.15585/mmwr.ss6618a1>

<sup>20</sup> Scott M, et al. The Columbia suicide screen: Does screening identify new teens at risk? Presented at the American Academy of Child and Adolescent Psychiatry, October Simon GE, et al: Does response on the PHQ-9 depression questionnaire predict subsequent suicide attempt or suicide death? Psychiatric Services, December 2013;64(12):1195-1201. Stone DM, Simon TR, Fowler KA, et al. Vital Signs: Trends in State Suicide Rates – United States, 1999–2016 and Circumstances Contributing to Suicide – 27 States, 2015. MMWR Morb Mortal Wkly Rep 2018;67:617–624. DOI: <http://dx.doi.org/10.15585/mmwr.mm6722a1>

<sup>21</sup> Stone DM, Simon TR, Fowler KA, et al. Vital Signs: Trends in State Suicide Rates – United States, 1999–2016 and Circumstances Contributing to Suicide – 27 States, 2015. MMWR Morb Mortal Wkly Rep 2018;67:617–624. DOI: <http://dx.doi.org/10.15585/mmwr.mm6722a1>

## American Foundation for Suicide Prevention lists the following warning signs and risk factors<sup>22,23</sup>

Something to look out for when concerned that a person may be suicidal is a change in behavior or the presence of entirely new behaviors. This is of sharpest concern if the new or changed behavior is related to a painful event, loss, or change.

### If a person talks about:

- Feeling hopeless
- Feeling trapped
- Having no reason to live
- Being a burden to others
- Experiencing unbearable pain
- Suicide

### Behaviors that may signal risk, especially if related to a painful event, loss or change:

- Increased use of alcohol or drugs
- Looking for a way to end their lives, such as searching online for methods
- Isolating from family and friends
- Visiting or calling people to say goodbye
- Aggression
- Displaying severe/overwhelming emotional pain or distress.
- Withdrawing from activities
- Sleeping too much or too little
- Giving away prized possessions
- Fatigue
- Family History of suicide
- Local suicide epidemic
- Previous suicide attempts

### People who are considering suicide often display one or more of the following moods:

- Depression
- Rage
- Humiliation
- Impulsivity
- Sudden sense of peacefulness
- Loss of interest
- Irritability
- Agitated
- Anxiety
- Despair

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<sup>22</sup> <https://afsp.org/about-suicide/risk-factors-and-warning-signs/>

<sup>23</sup> American Association of Suicidology and National Center for Prevention of Youth Suicide. Consensus Suicide Warning Signs. <https://youthsuicidewarningsigns.org/>. Accessed August 27, 2019

## Routine Screening and Assessment in Primary Care

Screening for suicide improves patient safety and represents a huge opportunity for primary care providers and care teams to improve patient safety, but there are still many unknowns and the evidence and recommendations continue to evolve.<sup>24</sup>

In 2016 when it issued its Sentinel Event alert, the Joint Commission, an independent agency that accredits and certifies health care organizations in the United States, urged that all primary, emergency, and behavioral health clinicians take eight steps to prevent suicide, including steps 1-3 related to screening<sup>25</sup>:

1. Review each patient's personal and family medical history for suicide risk factors.
2. Screen all patients for suicide ideation<sup>26</sup>, using a brief, standardized, evidence-based screening tool.
3. Review screening questionnaires before the patient leaves the appointment or is discharged.

## Linking Suicide and Depression Screening in Primary Care

Primary care clinicians are making great strides in integrating behavioral health and primary care to better address the needs of patients. In 2016, 60.3 percent of patients over the age of 12 received a routine screening for depression and had a follow-up care plan as appropriate<sup>27</sup>. Primary care clinicians can use these routine screening practices as a foundation and include within these processes a specific focus on suicide screening. Many organizations are just now implementing screening for ages under 12, given the prevalence of suicide.

In a 2011 study of U.S. primary care providers, suicide was discussed in only 11 percent of encounters with patients who had screened positive for suicidal ideation, unbeknownst to their providers<sup>28</sup>. A significant body of research shows that a brief screening tool can identify individuals at risk for suicide more reliably than leaving the identification up to a clinician's personal judgment<sup>29</sup>.

## Screening Best Practices

- Most practices screen yearly – best to use PHQ-9 to directly ask about suicide
- Rescreen patients who are pregnant/post-partum
- Screen patients experiencing transitions in care
- Move routine screening for patients with HIV, substance or alcohol use

<sup>24</sup> In 2014, the U.S. Preventive Services Task Force reviewed current evidence and concluded, "Limited evidence suggests that primary care-feasible screening instruments may be able to identify adults at increased risk of suicide, and psychotherapy targeting suicide prevention can be an effective treatment in adults. Evidence was more limited in older adults and adolescents; additional research is urgently needed."

<sup>25</sup> [https://www.jointcommission.org/assets/1/18/SEA\\_56\\_Suicide.pdf](https://www.jointcommission.org/assets/1/18/SEA_56_Suicide.pdf)

<sup>26</sup> Suicidal thoughts, or suicidal ideation, means thinking about or planning suicide.

<sup>27</sup> Health Resources and Services Administration. National Uniform Data System (UDS) reporting. Accessed online: <https://bphc.hrsa.gov/uds/datacenter.aspx>

<sup>28</sup> Vannoy SD, Robins LS. Suicide-related discussions with depressed primary care patients in the USA: gender and quality gaps A mixed methods analysis. *BMJ*. 2011;1(2):e000198. [PubMed] [Reference list]

<sup>29</sup> 26. Simon GE, et al: Do PHQ depression questionnaires completed during outpatient visits predict subsequent suicide attempt or suicide death? *Psychiatric Services*, December 1, 2013;64(12):1195-1202. 27. Shaffer D, et al. The Columbia Suicide Screen: Validity and reliability of a screen for youth suicide and depression. *Journal of the American Academy of Child and Adolescent Psychiatry*, 2004;43:71-79. 28. Cauffman E. A statewide screening of mental health symptoms among juvenile offenders in detention. *Journal of the American Academy of Child and Adolescent Psychiatry*, 2004;43:430-439. 29. Joiner TE Jr, et al. A brief screening tool for suicidal symptoms in adolescents and young adults in general health settings: Reliability and validity data from the Australian National General Practice Youth Suicide Prevention Project. *Behaviour Research and Therapy*, 2002;40:471-481. 30.

## Review of Screening Protocol and Tools

The Suicide Prevention Resource Center and the Joint Commission have studied best practices in screening for suicide and make the following recommendations.

### 1. Screen all adult patients using a basic patient health questionnaire.

Many primary care settings rely on the PHQ-9<sup>30</sup> for screening all patients over age 12 for depression. This screening tool includes item 9, which asks specifically about suicidal thoughts, "Over the past two weeks, have you been bothered by... thoughts that you would be better off dead or of hurting yourself in some way." The PHQ-9A is used for adolescents.

### 2. The PHQ-9 Modified for Adolescents (PHQ-A)

The PHQ-A is a depression screening tool for children and adolescents aged 11 to 17. The 2019 US Preventive Services Task Force (USPSTF) Recommendation Statement *Depression in Children and Adolescents: Screening Guidelines* recommends depression screening of teens 12 to 18 years. The AAP *Guidelines for Adolescent Depression in Primary Care* recommend annual universal screening of adolescents 12 and over at health maintenance visits and at more frequent screening intervals.<sup>31</sup> Given its frequent use in primary care, utilization of the PHQ-A is widely accepted and endorsed as one of several tools that can be used for identifying depression and may identify thoughts of self-harm via item #9. PCP's must be prepared to assess for suicide risk if the answer to item #9 is positive.

### 3. If the PHQ-2 is used for routine screening, consider adding in question 9.

The PHQ-2 screens for depression but does not ask specifically about suicide. Some clinicians start with the PHQ-2 and move on to the PHQ-9 if the patient responds "yes" to questions about depression. One concern about this approach is that a patient could answer "no" to the questions and still be having suicidal thoughts that go undetected. Organizations may consider adding a question specific to suicide to the brief screening tool.

## Resources

Establish a policy to screen all patients over the age of 12 using a standardized screening tool.	Patient Health Questionnaire – 9 (PHQ-9)
	Columbia Suicide Severity Rating Scale -- see Appendix

## Screening and Assessment

- [ASQ NIMH Toolkit](#)
- [PHQ-A](#)
- [CSSRS](#)
- [Safety Plan Intervention](#)
- [Children's Hospital of Philadelphia risk assessment and care pathway](#)

<sup>30</sup> Spitzer, R. L., Williams, J. B. W., Kroenke, K., et al. (2001) Patient health questionnaire-9 (PHQ-9). Retrieved from [http://www.phqscreeners.com/sites/g/files/g10016261/f/201412/PHQ-9\\_English.pdf](http://www.phqscreeners.com/sites/g/files/g10016261/f/201412/PHQ-9_English.pdf)

<sup>31</sup> Zuckerbrot RA, Cheung A, Jensen PS, Stein REK, Laraque D. Guidelines for Adolescent Depression in Primary Care (GLAD-PC): Part I. Practice Preparation, Identification, Assessment, and Initial Management. *Pediatrics*. 2018;141(3).

## Patient Health Questionnaire-9 (PHQ-9)

Over the **last 2 weeks** how often have you been bothered by any of the following problems? (Use a **0** to **3** to indicate your answer)

	Not at all	Several days	More than half the days	Nearly every day
1. Little interest or pleasure in doing things	0	1	2	3
2. Feeling down, depressed, or hopeless	0	1	2	3
3. Trouble falling or staying asleep, or sleeping too much	0	1	2	3
4. Feeling tired or having little energy	0	1	2	3
5. Poor appetite or overeating	0	1	2	3
6. Feeling bad about yourself – or that you are a failure or have let yourself or your family down	0	1	2	3
7. Trouble concentrating on things, such as reading the newspaper or watching television	0	1	2	3
8. Moving or speaking so slowly that other people could have noticed? Or the opposite – being so fidgety or restless that you have been moving around a lot more than usual	0	1	2	3
9. Thoughts that you would be better off dead or of hurting yourself in someway	0	1	2	3

For office coding      \_\_\_\_\_ + \_\_\_\_\_ + \_\_\_\_\_ + \_\_\_\_\_

= Total Score: \_\_\_\_\_

If you checked off any problems, how difficult have these problems made it for you to do your work, take care of things at home, or get along with other people?

Not difficult at all

Somewhat difficult

Very difficult

Extremely difficult



# PHQ-9 modified for Adolescents (PHQ-A)

Name: \_\_\_\_\_ Clinician: \_\_\_\_\_ Date: \_\_\_\_\_

**Instructions:** How often have you been bothered by each of the following symptoms during the past two weeks? For each symptom put an "X" in the box beneath the answer that best describes how you have been feeling.

	(0) Not at all	(1) Several days	(2) More than half the days	(3) Nearly every day
1. Feeling down, depressed, irritable, or hopeless?				
2. Little interest or pleasure in doing things?				
3. Trouble falling asleep, staying asleep, or sleeping too much?				
4. Poor appetite, weight loss, or overeating?				
5. Feeling tired, or having little energy?				
6. Feeling bad about yourself – or feeling that you are a failure, or that you have let yourself or your family down?				
7. Trouble concentrating on things like school work, reading, or watching TV?				
8. Moving or speaking so slowly that other people could have noticed?  Or the opposite – being so fidgety or restless that you were moving around a lot more than usual?				
9. Thoughts that you would be better off dead, or of hurting yourself in some way?				

In the past year have you felt depressed or sad most days, even if you felt okay sometimes?

Yes       No

If you are experiencing any of the problems on this form, how **difficult** have these problems made it for you to do your work, take care of things at home or get along with other people?

Not difficult at all       Somewhat difficult       Very difficult       Extremely difficult

Has there been a time in the past month when you have had serious thoughts about ending your life?

Yes       No

Have you EVER, in your WHOLE LIFE, tried to kill yourself or made a suicide attempt?

Yes       No

*\*\*If you have had thoughts that you would be better off dead or of hurting yourself in some way, please discuss this with your Health Care Clinician, go to a hospital emergency room or call 911.*

Office use only:

Severity score: \_\_\_\_\_

Modified with permission from the PHQ (Spitzer, Williams & Kroenke, 1999) by J. Johnson (Johnson, 2002)

## Screening Tools for Children Under 12

### 1) The Ask Suicide-Screening Questions (ASQ) Tool:

- The ASQ is a brief, 4-item suicide risk screening tool which was initially developed in a sample of youth ages 10-21 presenting to the emergency department (ED)<sup>32</sup>.
- Screening with the ASQ is recommended for medical patients starting at age 10-24, and behavioral health patients 8 years and over. Younger children can also be screened when there is concern.
- The ASQ contains four yes/no questions and a prompted fifth question that assesses acuity.
- The ASQ has been successfully implemented in busy EDs, inpatient medical/surgical units, and primary care settings across the country.<sup>33</sup>

#### Interpreting ASQ Screening Results

- If the patient responds “no” to all 4 of the ASQ questions, the screen is a negative.
- If the patient responds “yes” to any of the 4 ASQ questions, or refuses to answer any question, and answers “no” to the 5<sup>th</sup> acuity questions, the screen is a non-acute positive.
- If the patient responds “yes” to any of the 4 ASQ questions, or refuses to answer any question, and answers “yes” to the 5<sup>th</sup> acuity questions, the screen is an acute positive.

#### Advantages to using the ASQ:

- Excellent true positive sensitivity (97%) while minimizing false positives (88%) specificity<sup>36</sup>
- Can be used in young children
- Brief and easy to administer
- Scripting and management plan provided

#### Considerations:

- An ASQ toolkit supported by the National Institutes of Mental Health (NIMH) is available ([www.nimh.nih.gov/ASQ](http://www.nimh.nih.gov/ASQ)) in the public domain including flyers to alert parents of standardized screening procedures, scripts for staff and suggested resources for patients at risk. Research supports that the majority of parents/guardians are comfortable with youth being screened independently.<sup>34</sup>
- Many practices already use the PHQ-A for depression screening, which includes item #9, a question on self-harm. Recent data reveals that depression screening alone may be inadequate for identifying all youth at risk for suicide.<sup>35</sup> However, depression screening is also important. Rather than replacing the PHQ-A, adding the ASQ questions at the end of the PHQ-A is an option for more suicide risk specific screening (see appendix).

<sup>32</sup> Horowitz LM, Bridge JA, Teach SJ, et al. Ask Suicide-Screening Questions (ASQ): a brief instrument for the pediatric emergency department. *Arch Pediatr Adolesc Med.* 2012;166(12):1170-1176.

<sup>33</sup> Horowitz LM, Ballard ED, Pao M. Suicide screening in schools, primary care and emergency departments. *Current opinion in pediatrics.* 2009;21(5):620-627.

<sup>34</sup> Horowitz LM, Snyder D, Ludi E, et al. Ask suicide-screening questions to everyone in medical settings: the asQ'em Quality Improvement Project. *Psychosomatics.* 2013;54(3):239-247.

<sup>35</sup> Brahmmbhatt K, Kurtz BP, Afzal KI, et al. Suicide Risk Screening in Pediatric Hospitals: Clinical Pathways to Address a Global Health Crisis. *Psychosomatics.* 2019;60(1):1-9.



NIMH TOOLKIT

## Suicide Risk Screening Tool

Ask Suicide-Screening Questions

## Ask the patient:

1. In the past few weeks, have you wished you were dead?  Yes  No
2. In the past few weeks, have you felt that you or your family would be better off if you were dead?  Yes  No
3. In the past week, have you been having thoughts about killing yourself?  Yes  No
4. Have you ever tried to kill yourself?  Yes  No

If yes, how? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
When? \_\_\_\_\_  
\_\_\_\_\_

If the patient answers **Yes** to any of the above, ask the following acuity question:

5. Are you having thoughts of killing yourself right now?  Yes  No

If yes, please describe: \_\_\_\_\_

## Next steps:

- If patient answers "No" to all questions 1 through 4, screening is complete (not necessary to ask question #5). No intervention is necessary (\*Note: Clinical judgment can always override a negative screen).
- If patient answers "**Yes**" to any of questions 1 through 4, or refuses to answer, they are considered a **positive screen**. Ask question #5 to assess acuity:
  - "Yes" to question #5 = **acute positive screen** (imminent risk identified)
    - Patient requires a **STAT** safety/full mental health evaluation.  
**Patient cannot leave until evaluated for safety.**
    - Keep patient in sight. Remove all dangerous objects from room. Alert physician or clinician responsible for patient's care.
  - "No" to question #5 = **non-acute positive screen** (potential risk identified)
    - Patient requires a **brief** suicide safety assessment to determine if a **full** mental health evaluation is needed. **Patient cannot leave until evaluated for safety.**
    - Alert physician or clinician responsible for patient's care.

## Provide resources to all patients

- 24/7 National Suicide Prevention Lifeline 1-800-273-TALK (8255) En Español: 1-888-628-9454
- 24/7 Crisis Text Line: Text "HOME" to 741-741





## Script for nursing staff

**Say to parent/guardian:**

"National safety guidelines recommend that we screen all kids for suicide risk. We ask these questions in private, so I am going to ask you to step out of the room for a few minutes. If we have any concerns about your child's safety, we will let you know."

**Once parent steps out, say to patient:**

"Now I'm going to ask you a few more questions."  
Administer the ASQ and any other questions you want to ask in private (e.g. domestic violence).

**If patient screens positive, say to patient:**

"I'm so glad you spoke up about this. I'm going to talk to your parent and your medical team. Someone who is trained to talk with kids about suicide is going to come speak with you."

**If patient screens positive, say to parent/guardian:**

"We have some concerns about your child's safety that we would like to further evaluate. It's really important that he/she spoke up about this. I'm going to talk to your medical team, and someone who is trained to talk with kids about suicide is going to come speak with you and your child."



## Parent/guardian flyer

Ask Suicide-Screening Questions

**Your child's health and safety is our #1 priority.** New national safety guidelines recommend that we screen children and adolescents for suicide risk.

During today's visit, we will ask you to step out of the room for a few minutes so a nurse can ask your child some additional questions about suicide risk and other safety issues in private.

If we have any concerns about your child's safety, we will let you know.

Suicide is the 2nd leading cause of death for youth. Please note that **asking kids questions about suicide is safe**, and is very important for suicide prevention. Research has shown that asking kids about thoughts of suicide is not harmful and **does not put thoughts or ideas into their heads**.

Please feel free to ask your child's doctor if you have any questions about our patient safety efforts.

Thank you in advance for your cooperation.



## Help from Your EHR

One tool that for each of the steps described above can help clinicians and staff to adhere to the protocol and elevate the standard of care for patients at risk of suicide.

- **EHR systems that have built in templates may allow entry of the patient's overall score.** Some systems allow entry of the patient's answer to question 9 on the PHQ-9. Entry of a "yes" answer then prompts an assessment protocol. Suicide risk should be put on the problem list.
- **Some EHR systems can be configured to record safety and contingency plans, a list of referrals made and why, and a plan for follow-up with the patient and other caregivers.** If your EHR doesn't have a place for safety plans, consider scanning them into the patient record.
- **An alert should be added on the record of patients who are being monitored and treated for suicide risk so that each time a patient is seen EHR alerts or banners can serve as a reminder that the patient's suicide status must be addressed.**

### Add Suicide to Your EHR Problem List:

Suicide, suicidal (attempted) (by) X83.8  
blunt object X79 burning, burns X76  
fluid NEC X77.2

specified NEC X77.8  
cold, extreme X83.2  
collision of motor vehicle w/  
motor vehicle X82.0  
specified NEC X82.8  
train X82.1  
tree X82.2

Instrument X78.9  
Knife X78.1  
Specified NEC X78.8  
Drowning (in) X71.9  
Bathtub X71.0  
electrocution X83.1  
explosive X75 (s) (material)  
fire, flames X76  
firearm X74.9  
handgun X72  
hunting rifle X73.1  
specific NEC X73.8  
shotgun X73.0

hanging X83.8  
jumping  
before moving object X81.8  
motor vehicle X81.0  
subway train X81.1  
train X81.1  
from high place X80  
lying before moving object, train,  
vehicle X81.8

# SUICIDE RISK ASSESSMENT

Once screening shows some risk for suicide, additional instruments can then be deployed to get more detail and a better assessment of risk.

If the patient answers yes to any of these questions in the PHQ-9 (item 9 and or additional questions on the ASQ) or the provider has other reasons to suspect suicide may be a concern, a complete assessment of thinking, behavior, and risk should be done immediately. There are a few tools available to further assess suicide risk. The Columbia-Suicide Severity Rating Scale (C-SSRS) is one example of an assessment tool primary care practices could use for this purpose. The C-SSRS guides the provider through a series of questions, including whether the patient has been thinking about a method, whether there is some intent behind their thoughts of suicide, whether they have a plan, and any suicidal behavior.

## Provider Communication Tip

- Be sure to orient your patients before moving into the C-SSRS.
- Ask matter of fact questions.
- Orient ahead of time that you are going to follow up on these questions but you have to ask the most important questions first.
- Sample introduction to the assessment: “At our organization we feel that it is really important we ask you about suicide. As a provider, I know that suicidal thoughts are not unusual, and at the same time they are a good measure of how much people are suffering”
- Review the PHQ9 responses, reviewing each one working to question 9

*“I see that you are having trouble sleeping, and you report that most days. I also see you are having trouble concentrating some days. These are likely related. I also see you are having thoughts of being better off dead, some days. Thank you for sharing you are thinking about suicide. Your life matters to me and. I would like to ask you a few more questions about suicide.”*

## Caring and clear provider-patient communication

During a primary care visit focused on suicide risk assessment, providers can offer some information and resources to support patients coping with their suicidal thoughts. Providers and care team members can use effective communication approaches to increase the likelihood that the patient will recall and use the information presented in the encounter.

## Provider Communication Tip: Brief Interventions

- Thank you for sharing your suicidal thoughts
- I won't be asking for the details now, but they are important
- Suicidal thoughts are not unusual, but they are a good indication of how bad things are
- It is hard to think clearly when our brains are so overwhelmed with emotions – and others don't understand this
- Some people in despair imagine suicide because their brain wants a way out of the intense pain
- It would really help me out if you removed the gun from your home, at least temporarily
- What you do with the suicidal thought makes all the difference: Acknowledge them, but direct your attention away from them by focusing your attention on something else

## Columbia-Suicide Severity Rating Scale

### Primary Care Screen with Triage Points

Ask questions that are in bold.

Ask Questions 1 and 2	YES	NO
<b>1. Have you wished you were dead or wished you could go to sleep and not wake up?</b>		
<b>2. Have you had any actual thoughts of killing yourself?</b>		
If <b>YES</b> to 2, ask questions 3, 4, 5 and 6. If <b>NO</b> to 2, go directly to question 6		
<b>3. Have you been thinking about how you may do this?</b> <i>e.g. "I thought about taking an overdose but I never made a specific plan as to when, where or how I would actually do it...and I would never go through with it.</i>		
<b>4. Have you had these thoughts and had some intention of acting on them?</b> <i>as opposed to "I have the thoughts but I definitely will not do anything about them."</i>		
<b>5. Have you started to work out or worked out the details of how to kill yourself?</b> <b>Do you intend to carry out this plan?</b>		
<b>6. Have you ever done anything, started to do anything, or prepared to do anything to end your life?</b> <i>Examples: Collected pills, obtained a gun, gave away valuables, wrote a will or suicide note, took out pills but didn't swallow any, held a gun but changed your mind or it was grabbed from your hand, went to the roof but didn't jump; or actually took pills, tried to shoot yourself, cut yourself, tried to hang yourself, etc.</i>	Lifetime	
If <b>YES</b> to question 6, ask: <b>Was this in the past 3 months?</b>		

### Response Protocol to C-SSRS Screening

- Item 1 and Item 2: Lethal Means Restriction & Safety
- Item 3: Behavioral Health Consult (Psychiatric Nurse/Social Worker) and consider Patient Safety Precautions
- Item 4 and Item 5: Patient Safety Precautions
- Item 6: Behavioral Health Consult (Psychiatric Nurse/Social Worker) and consider Patient Safety Precaution
- Item 6: 3 months ago or less: Behavioral Health Consultation and Patient Safety Precautions

## Columbia Suicide Severity Rating Scale (C-SSRS) — Pediatric (≤11 years) Quick Screen

Some questions include options for different wording. Ask one question for each, and use the alternate wording to probe further if appropriate.

<b>Suicidal Ideation</b>			
Questions	Past month	What a positive response indicates	
<b>Ask questions 1 and 2.</b>			
<p>1. <i>Have you thought about being dead or what it would be like to be dead?</i>  <i>Have you wished you were dead or wished you could go to sleep and never wake up?</i>  <i>Do you ever wish you weren't alive anymore?</i></p>	Yes <input type="checkbox"/> <input type="checkbox"/>	No <input type="checkbox"/> <input type="checkbox"/>	<b>Wish to be dead.</b> Subject endorses thoughts about a wish to be dead or not alive anymore, or a wish to fall asleep and not wake up. Example: "I've wished I wasn't alive anymore."
<p>2. <i>Have you thought about doing something to make yourself not alive anymore?</i>  <i>Have you had any thoughts about killing yourself?</i></p>	Yes <input type="checkbox"/> <input type="checkbox"/>	No <input type="checkbox"/> <input type="checkbox"/>	<b>Non-specific active suicidal thoughts.</b> General non-specific thoughts of wanting to end one's life/commit suicide. Example: "I've thought about killing myself."
<b>If YES to 2, ask questions 3, 4, 5, and 6. If NO to 2, go directly to question 6.</b>			
<p>3. <i>Have you thought about how you would do that or how you would make yourself not alive anymore (or kill yourself)?</i></p>	Yes <input type="checkbox"/> <input type="checkbox"/>	No <input type="checkbox"/> <input type="checkbox"/>	<b>Active suicidal ideation with any methods (not plan) without intent to act.</b> Person endorses thoughts of suicide and has thought of at least one method. Example: "I thought about taking an overdose but I never made a specific plan as to when where or how I would actually do it...and I would never go through with it."
<p>4. <i>When you thought about making yourself not alive anymore (or killing yourself), did you think that this was something you might actually do?</i>  <i>This is different from having thoughts but knowing you wouldn't do anything about them.</i></p>	Yes <input type="checkbox"/> <input type="checkbox"/>	No <input type="checkbox"/> <input type="checkbox"/>	<b>Active suicidal ideation with some intent to act.</b> Active suicidal thoughts of killing oneself, and patient reports having some intent to act on such thoughts. Example: "I have had the thoughts, and I have considered acting on them." Not: "I have the thoughts but I definitely will not do anything about them."
<p>5. <i>Have you ever decided how or when you would make yourself not alive anymore (or kill yourself)? Have you ever planned out how you would do it?</i>  <i>What was your plan?</i>  <i>When you made this plan (or worked out these details), was any part of you thinking about doing it?</i></p>	Yes <input type="checkbox"/> <input type="checkbox"/>	No <input type="checkbox"/> <input type="checkbox"/>	<b>Active suicidal ideation with specific plan.</b> Thoughts of killing oneself with details of plan fully or partially worked out and person has some intent to carry it out. Example: "Next Thursday when my parents are sleeping, I am going to take the sleeping pills in the upstairs medicine cabinet."
<b>Suicidal Behavior</b>			
<p>6. <i>Did you ever do anything to try to make yourself not alive anymore (or kill yourself)?</i>  <i>Did you ever hurt yourself on purpose?</i></p>	Yes <input type="checkbox"/> <input type="checkbox"/>	No <input type="checkbox"/> <input type="checkbox"/>	<b>Actual attempt.</b> A potentially self-injurious act committed with at least some wish to die, as a result of act. Behavior was in part thought of as method to kill oneself. Intent does not have to be 100%. If there is any intent/desire to die associated with the act, then it can be considered an actual suicide attempt. There does not have to be injury or harm, just the potential for injury or harm. For example, if a person pulls the trigger with gun in mouth but gun is broken so no injury results, this is considered an attempt.
<p><i>In the past 3 months?</i></p>	Yes <input type="checkbox"/> <input type="checkbox"/>	No <input type="checkbox"/> <input type="checkbox"/>	<b>Aborted or self-interrupted attempt.</b> When person takes steps toward making a suicide attempt, but stops him/herself before he/she actually has engaged in any self-destructive behavior.
<p><i>In the past 4 weeks?</i></p> <p>Examples: Collected pills, obtained a gun, gave away valuables, wrote a will or suicide note, took out pills but didn't swallow any, held a gun but changed your mind or it was grabbed from your hand, went to the roof but didn't jump; or actually took pills, tried to shoot yourself, cut yourself, tried to hang yourself, etc.</p>	Yes <input type="checkbox"/> <input type="checkbox"/>	No <input type="checkbox"/> <input type="checkbox"/>	<b>Interrupted attempt.</b> When the person is interrupted (by an outside circumstance) from starting the potentially self-injurious act. (If not for that, an actual attempt would have occurred.) <b>Preparatory acts or behavior.</b> Acts or preparation toward imminently making a suicide attempt.

Clinician Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Time: \_\_\_\_\_



Screen50043

### C-SSRS Pediatric Quick Screen

SP006 - 08/14

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Patient and Provider Publications. 801-442-2963

Adapted with permission from the Research Foundation for Mental Hygiene, Inc.

### Advantages to using the C-SSRS:

- Well scripted for use by non-mental health professionals
- Online training available <https://cssrs.columbia.edu/training/training-options/>
- Includes triage guidelines
- Can double as both a screening tool and a risk assessment tool

## Resources: Routine Screening and Assessment in Primary Care

Action Steps	Trainings and Resources
Training for nonclinical team members	<a href="#">SafeTALK curriculum</a>
	<a href="#">Mental Health First Aid</a>
Regulatory	<a href="#">Joint Commission Alert with eight steps on how to prevent suicide</a>

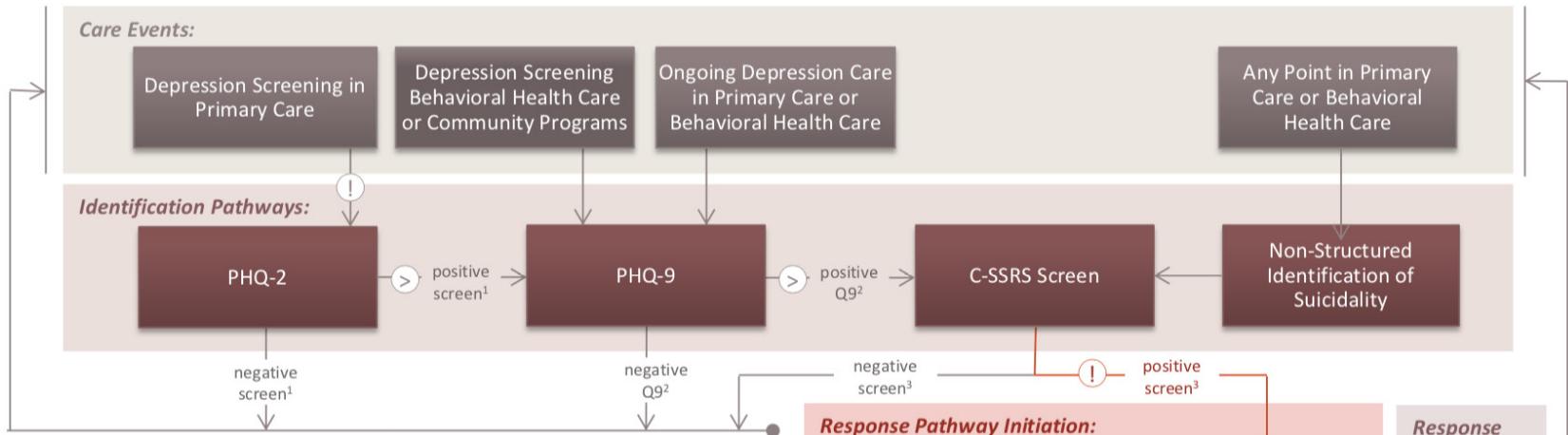
Every patient who is identified as being at risk for suicide must be closely followed through a Suicide Care Management Plan. It is essential to continuously assess risk, engage patients in their treatment and safety plan, and re-engage patients at every encounter, no matter the reason for the visit. These steps cannot just fall on one provider—they are the responsibility of a whole care team and organization committed to reducing suicide.

**The Suicide Care Management Plan includes a package of evidence-based protocols and interventions to mitigate the risk of suicide. Key components include:**

- The screening tool and criteria to indicate that the patient should be engaged in Suicide Safer Care
- Completion of CSSRS to assess for risk and intent
- Requirements and protocols for safety planning, crisis support planning, and, when needed lethal means reduction (see additional details in the Part Three below)
- Frequency of visits for a patient with a Suicide Care Management Plan and actions to be taken when the patient misses appointments or drops out of care
- Process for communicating with a patient about diagnosis, treatment expectations, and what it means to have a Suicide Care Management Plan
- Requirements for continued contact with and support for the patient, especially during transitions in care
- Referral process to suicide-specific, evidence-based treatment
- How documentation of progress and symptom reduction will take place
- Criteria and protocols for closing out a patient's Suicide Care Management Plan



## Example Suicide Safer Care Pathway



# Managing Suicidality: Clinical Pathways in Primary and Behavioral Health Care

### **Foundational Performance Metrics:**

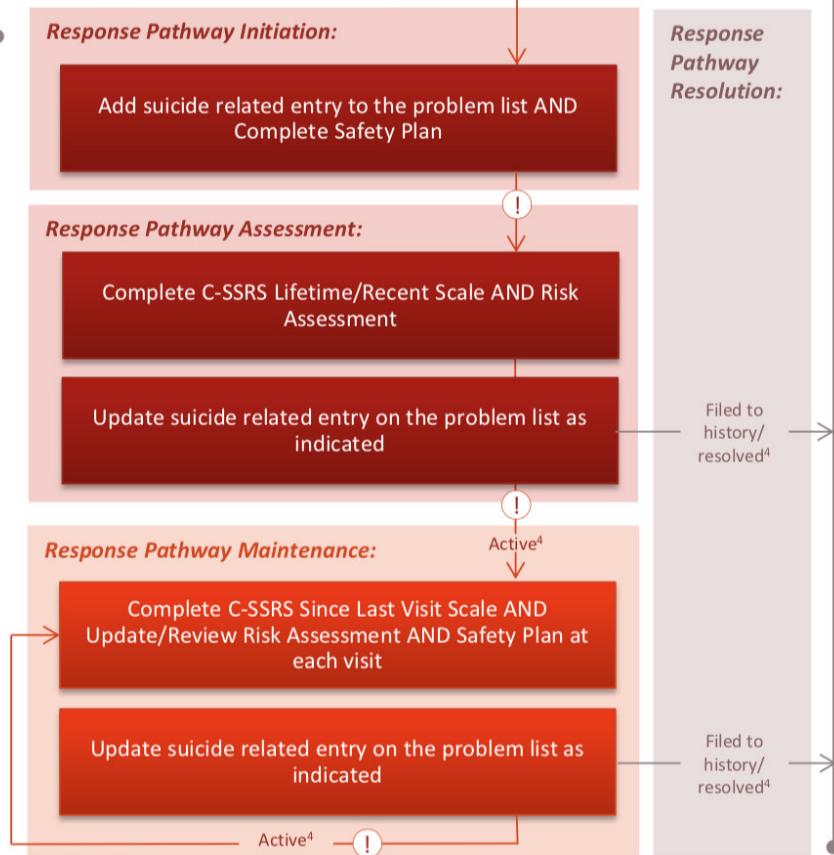
- ✓ Percentage of patients with a positive response to Question 9 (Q9)<sup>2</sup> on the Patient Health Questionare-9 (PHQ-9) that receive C-SSRS Screen with Triage Points (C-SSRS Screen).
  - ✓ Percentage of patients with a positive C-SSRS screen<sup>3</sup> that have a suicide related entry added to the problem list.
  - ✓ Percentage of patients with suicide active on the problem list that have a completed:
    - Safety Plan.
    - C-SSRS Lifetime/Recent scale.
    - Risk Assessment.

***Icon Key:***

- Indicates that Best Practice Advisory Alert supports movement along pathway.
  - Indicates cascading features in place to support movement along pathway.

### Notes:

1. Negative on PHQ-2 is defined as a score of 0; Positive on PHQ-2 is defined as a score of 1-2.
  2. Negative Response to PHQ-9, Question 9 is defined as a score of 0; Positive Response to PHQ9, Question 9 is defined as a score of 1-3.
  3. Negative on C-SSRS Screen is defined as a response of "No" on Questions 2 and 6; Positive on C-SSRS Screen is defined as a response of "Yes" on Question 2 or 6
  4. Active or File to History/Resolved is determined in accordance with guidelines included in Appendix A: Problem List Entry Guidance





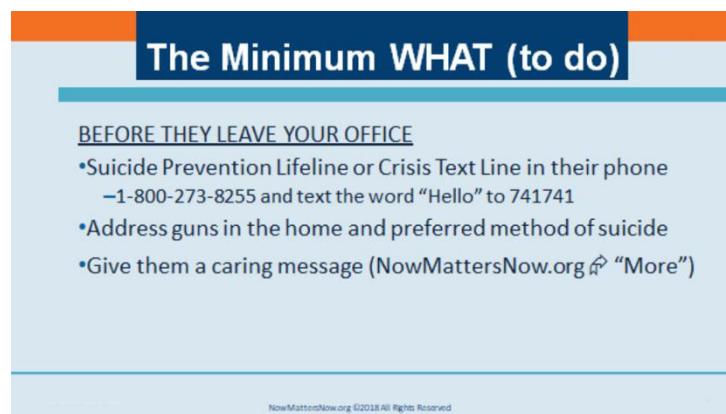
# Brief Evidence-Based Interventions

Primary care providers can help support patients at risk for suicide using brief interventions. These can be utilized during the period between assessment and referral to follow-up behavioral health care. These brief interventions may also assist care teams to begin offering safer suicide care in areas where access to behavioral health care is limited. Brief interventions include:

1. Creating a safety plan with the patient
2. Reducing access to lethal means
3. Using clear and caring provider-patient communications
4. Implementing Caring Contacts

Treating suicidal ideation specifically and directly, independent of any diagnosed mental health or substance abuse problem, in the least restrictive setting demonstrates promising results in reducing suicide attempts<sup>36</sup>. Primary care clinicians and care team members can use these brief interventions as part of a care management plan.

## 1. Make a safety plan



### Complete a safety plan:

[Engage Patients at Risk for Suicide in a Care Plan: Using the Electronic Health Record](#)

### Train staff and providers on helping patients at risk to make a Safety Plan:

- [Safety Plan Template, Brown Stanley](#)
- [Safety Planning Intervention for Suicide Prevention](#)

**“I didn’t realize how doable and important doing safety plans are. Like asthma action plans, they are really helpful resources for patients at risk.”**

*- PCP, Maine*

<sup>36</sup> Brown G. K., & Jager-Hyman S. (2014). Evidence-based psychotherapies for suicide prevention: Future directions. *American Journal of Preventive Medicine*, 47(3 Suppl 2), S186-194. Retrieved from <http://actionallianceforsuicideprevention.org/sites/actionallianceforsuicideprevention.org/files/Evidence-Based%20Psychotherapies%20for.pdf>

**“All of our Primary Care Providers, Nurses and Behavioral Health Specialists are trained to do Safety Plans.”**

*- Medical Director, Nebraska*

Apart from those needing emergency hospitalization, most patients at risk of suicide will benefit from establishing a Safety Plan with their primary care provider. Establishing a safety plan is an evidence-based best practice<sup>37</sup>.

**The Safety Plan should:**

- Be brief, in the patient's own words, and easy to read
- Involve family members as full partners in the collaborative process, especially to establish their role in responding to patient crises
- Include a plan to restrict access to lethal means, which is also balanced with respect to legal and ethical requirements under federal and state laws
- Be updated whenever warranted
- Be in the patient's possession when she or he is released from care

**TIP:** Program Lifeline into your phone. Have patients program into their phone during visit

Provide the local crisis center phone number or the 988 suicide and crisis lifeline (formerly the National Suicide Prevention Lifeline at 1-800-273-8255) number to every patient as part of the safety plan. Patients may call or text 988.

A suicide safer care approach requires primary care organizations to put systems in place to address both identifying patients at risk AND providing routine primary care to patients at risk.

**“I have patients call the Lifeline from their phone while I step out for another patient. Then I know what happens.”**

*- PCP – Bronx, NY*

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<sup>37</sup> Stanley, B, Brown GK. (2011). Safety Planning Intervention: A Brief Intervention to Mitigate Suicide Risk. *Cognitive and Behavioral Practice*. 19(2):256-264.

## NowMattersNow.org Emotional Fire Safety Plan

Select those that fit you, cross out those that don't, add your own. Based on research, and advice from those who've been there.  
Visit [nowmattersnow.org/get-involved](http://nowmattersnow.org/get-involved) for most recent version, last updated 18.09.11 ©2018

ON FIRE

### Direct advice for overwhelming urges to kill self or use opioids

- Shut it down —**  
Sleep (no overdosing). Can't sleep? Cold shower or face in ice-water (30 seconds and repeat). This is a reset button. It slows everything way down.
- No Important Decisions —**  
Especially deciding to die. Do not panic. Ignore thoughts that you don't care if you die. Stop drugs and alcohol.
- Make Eye Contact —**  
A difficult but powerful pain reliever. Look in their eyes and say "Can you help me get out of my head?" Try video chat. Keep trying until you find someone.

IN A FIRE

#### Things I Know How To Do for Suicidal Thoughts and Urges to Use (practice outside of crisis situations)

<input type="checkbox"/> Visit NowMattersNow.org (guided strategies)	<input type="checkbox"/> Opposite Action (act exactly opposite to an urge)
<input type="checkbox"/> Ice-Water and Paced Breathing (exhale longer)	<input type="checkbox"/> Mindfulness (choose what to pay attention to)
<input type="checkbox"/> Call/Text Crisis Line or A-Team Member (see below)	<input type="checkbox"/> Mindfulness of Current Emotion (feel emotions in body)
<input type="checkbox"/> "It makes sense I'm stressed and/or in pain"	<input type="checkbox"/> "I can manage this pain for this moment"
<input type="checkbox"/> "I want to feel better, not suicide or use opioids"	<input type="checkbox"/> Notice thoughts, but don't get in bed with them
<input type="checkbox"/> Distraction:	<input type="checkbox"/>

#### Put Crisis Resources in Phone (take photo of this safety plan with phone and practice calling/texting)

<input type="checkbox"/> Suicide Prevention Lifeline 1-800-273-8255, Press 1 for Veteran and 2 for Spanish	
<input type="checkbox"/> Crisis Text Line 741741 Help	<input type="checkbox"/> Trevor Lifeline (LGBT youth) 1-866-488-7386
<input type="checkbox"/> See <a href="http://nowmattersnow.org/help-line">nowmattersnow.org/help-line</a>	<input type="checkbox"/> Trans Lifeline (transgender) 1-877-565-8860
<input type="checkbox"/> My3 safety plan app	<input type="checkbox"/> 911, ask for mobile crisis unit
<input type="checkbox"/> WarmLine.org	<input type="checkbox"/>

#### Keeping Myself Safe (address if relevant, as best as possible, as part of collaborative conversation)

<input type="checkbox"/> Guns locked up w/out key or combo (___ NA)	<input type="checkbox"/> Suffocation and overdose thoughts addressed (___ NA)
<input type="checkbox"/> Guns stored separately from ammunition (___ NA)	<input type="checkbox"/> Preferred suicide methods reviewed and addressed
<input type="checkbox"/> Guns stored outside of home (___ NA)	<input type="checkbox"/> Remove opioids from home (___ NA)
<input type="checkbox"/> A-Team supports these safety steps (___ NA)	<input type="checkbox"/> No one with or using opioids allowed in home
<input type="checkbox"/> Confirm steps with another person	<input type="checkbox"/> Remove or store prescription medications safely

#### The reason(s) I want to live or not use drugs \_\_\_\_\_

Visible reminder (e.g., note to self or photo of loved one: phone background, gun case, med cabinet, car dashboard, wallet even after suicidal crisis has passed)

#### The #1 thing leading to suicidal thoughts or urges to use \_\_\_\_\_

#### Create an A-Team (people I can talk to about suicide, drug or alcohol or mental health struggles)

Can be healthcare provider, peer support, friend, family member or other

- Choose A-Team member(s) \_\_\_\_\_
- Message or call A-Team members, individually or as a group to let them know they are A-Team
- Discuss in advance what would be helpful in crisis ("I believe in you", support this plan, just listen, hospitalization or not)
- Decide how to ask for help effectively (be willing to take help, try to communicate before a crisis)

#### Watch Out for These

- Not sleeping
- Feeling really anxious or irritable
- Increased alcohol or drug use or relapse
- Being in frustrating and painful situations
- Stop taking medication without support
- Avoiding calls or messages
- Suicidal thoughts or images

#### Things I'd Be Willing to Try

- Regular sleep for a week (8 hours nightly)
- Validate yourself, "my emotions make sense"
- Talk to someone in recovery
- Make plans to get out of these situations
- Go to scheduled appointments or schedule one
- Message an A-Team member a caring message
- 

FIRE PREVENTION

## NowMattersNow.org Emotional Fire Safety Plan (Additional Notes)

Select those that fit you, cross out those that don't, add your own. Based on research, and advice from those who've been there.  
Visit [nowmattersnow.org/get-involved](http://nowmattersnow.org/get-involved) for most recent version, last updated 18.09.11 ©2018

ON FIRE

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Especially deciding to die. Do not panic. Ignore thoughts that you don't care if you die. Stop drugs and alcohol.

#### — Make Eye Contact —

A difficult but powerful pain reliever. Look in their eyes and say "Can you help me get out of my head?" Try video chat. Keep trying until you find someone.

IN A FIRE

### Things I Know How To Do for Suicidal Thoughts and Urges to Use

Visit NowMattersNow.org

FIRE PREVENTION

### Put Crisis Resources in Phone

Suicide Prevention Lifeline 1-800-273-8255, Press 1 for veterans, 2 for Spanish

Crisis Text Line 741741 Help

The reason(s) I want to live and not use drugs \_\_\_\_\_

The #1 thing leading to suicidal thoughts or urges to use \_\_\_\_\_

### Keeping Myself Safe

Create an A-Team (healthcare provider, peer support, friend, family member or other)

Possible A-Team members \_\_\_\_\_

### Watch Out for These

### Things I'd Be Willing to Try


# Patient Safety Plan Template

**Step 1: Warning signs (thoughts, images, mood, situation, behavior) that a crisis may be developing:**

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

**Step 2: Internal coping strategies – Things I can do to take my mind off my problems without contacting another person (relaxation techniques, physical activity):**

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

**Step 3: People and social settings that provide distraction:**

- |                |                |
|----------------|----------------|
| 1. Name _____  | Phone _____    |
| 2. Name _____  | Phone _____    |
| 3. Place _____ | 3. Place _____ |

**Step 4: People whom I can ask for help:**

- |               |             |
|---------------|-------------|
| 1. Name _____ | Phone _____ |
| 2. Name _____ | Phone _____ |
| 3. Name _____ | Phone _____ |

**Step 5: Professionals or agencies I can contact during a crisis:**

- |   |             |
|---|-------------|
| 1. Clinician Name _____   | Phone _____ |
| Clinician Emergency Contact # _____                               |             |
| 2. Clinician Name _____   | Phone _____ |
| Clinician Emergency Contact # _____                               |             |
| 3. Local Urgent Care Services _____                               |             |
| Urgent Care Services Address _____                                |             |
| Urgent Care Services Phone _____                                  |             |
| 4. Suicide Prevention Lifetime Phone: 1-800-273-TALK (8255) _____ |             |

**Step 6: Making the environment safe:**

1. \_\_\_\_\_

2. **The one thing that is most important to me and worth living for is:**

### Basic sections can include:

- What are your warning signs?
- What are your coping strategies?
- People and social settings that provide distraction (remember, are they accessible all times of day and year)
- People I can ask for help and contact info (are they always available?)
- Professionals I can contact during a crisis and their contact info
- Steps to make my environment safe
- Reasons for living

### Reduce access to lethal means

Every safety plan should address specific steps for reducing access to any lethal means that are available to the patient. This may include limiting access to medications and chemicals and removing or locking up firearms. Studies have demonstrated that the overall rate of suicide drops when access to commonly-used, highly lethal suicide methods is reduced<sup>38</sup>.

Reducing access to possible methods of suicide may be one of the most challenging tasks a clinician faces with a patient. Zero Suicide recommends all clinical and in some cases non clinical staff take the Counseling on Access to Lethal Means (CALM) online training. This training is offered online free of charge by the Suicide Prevention Resource Center<sup>39</sup>.

### Online Training

- [CALM – Counseling Access to Lethal Means](#)
- [CSSRS](#)

### Access to Lethal Means Handouts

- [Information for Families](#)
- [Guidelines for Clinicians](#)

Action Steps	Trainings and Resources
Develop organizational policies that clearly state what clinicians and care teams can do to counsel patients on lethal means, including the protocol to follow.  In the event a patient brings a weapon or other lethal means to the clinical setting.	Reducing Access to Lethal Means (CALM)  Sample Policies and Procedures for Securing Weapons for Suicidal/Homicidal Clients  Recommendations from the Harvard T. H. Chan School of Public Health, Means Matter Campaign for clinicians regarding guns and medications

<sup>38</sup> Harvard T.H. Chan School of Public Health. (2016). Means Matter. Retrieved from <https://www.hsph.harvard.edu/means-matter/>

<sup>39</sup> Suicide Prevention Resource Center. Counseling on Access to Lethal Means (CALM). <http://training.sprc.org/enrol/index.php?id=3>

"Medication and drug overdose are the most common means of suicide attempts<sup>40</sup>. Because medications may be needed by the patient or other family members, large quantities should be secured in a locked box such as a steel tool box with a padlock. Parents should dispense medication prescribed to the patient. Over the counter medications should be secured as well and replaced with small quantities if needed in the home. Special attention should be paid to high risk medications such as antidepressants, sedatives and opiates. Pharmacists can also dispense smaller quantities of high-risk medications."

## A helpful resource for parents, caregivers, friends, and family:

[SuicideIsDifferent.org](http://SuicideIsDifferent.org) provides suicide caregivers with interactive tools and support to:



"I'm a suicide caregiver and this is exactly what I didn't know I needed! Thanks for reminding me to take care of myself." - Suicide Is Different User



It is essential that patients have access to a crisis line, such as 988. This should be noted in the Safety Plan as well. Providers and care team members can help make the crisis line readily available to patients.

### Provider Communication Tip: Connecting Patients to Crisis Support Services

- Do you have your phone? I'd like you to enter 988 in your phone right now.
- You may never need it, but you want to have it in case someone you care about is suicidal.
- Next, let's open a website called [NowMattersNow.org](http://NowMattersNow.org) and look at a 40-second video by Marsha on suicidal thoughts. I want you to go to the website after our visit.

<sup>40</sup> Center SPR. CALM: Counseling on Access to Lethal Means. Educational Development Center. <https://www.sprc.org/resources-programs/calm-counseling-access-lethal-means>. Published 2018. Accessed.

Examples of resources that providers can share with patients includes Now Matters Now ([www.nowmattersnow.org](http://www.nowmattersnow.org)). This website can be given to patients or even pulled up during your primary care visit. The website also offers resources and tips for providers.

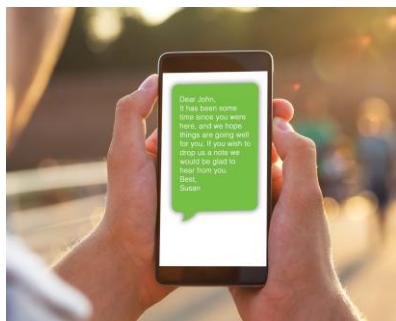


## Other Resources to Consider:

- [\*\*988 Lifeline\*\*](#)
  - [Spanish/Español](#)
- [\*\*Crisis Text Line\*\*](#)
  - [Text HOME to 741-741](#)
- [\*\*Suicide Prevention Resource Center\*\*](#)
- [\*\*National Institute of Mental Health\*\*](#)
- [\*\*Substance Abuse and Mental Health Services Administration\*\*](#)

## Follow-up with caring contacts

Caring contacts are brief communications with patients during care transitions such as discharge from treatment or when patients miss appointments or drop out of care. Health care professionals' contact with patients at risk of suicide have been found effective in suicide prevention<sup>41, 42</sup>. Through these contacts care teams continue to show support for a patient, promote a patient's feeling connection to treatment, and increase patient engagement in care. Caring contacts may be especially helpful for patients who have barriers to accessing outpatient care or are less likely to access care.



### Examples of caring contacts include:

- Postcards, letters, patient portal emails, and text messages.
- Some EHR systems may have automated patient engagement systems that can be used.
- Phone calls made by care management staff, patient navigators, or peer providers.
- Home visits.

Organizations can explore developing partnerships with local crisis centers that can provide followup caring contacts with patients during transitions in care.

# Caring Messages

Nowmattersnow.org

A graphic titled "Caring Messages" featuring 12 handwritten-style messages from different people, each with a unique background color and a small quote from the message. The messages are arranged in a circular, overlapping pattern. The background is a dark, textured surface.

- Dear John, Yes your Rembrandt had one time you felt connected to the universe, no one can take that away from you. It's yours. — Ursula Whitemore
- You just have your staff member and you go and see no future, but it is their pleasure let it positive because the world needs you and your capabilities. — Kristine Larkinen
- If I could let the world with more people who feel the world, I would. Understanding suffering is a heavy burden to carry at times for sure - but you are never a burden for feeling it. — Mike Brown
- Your story doesn't have to end in that storm. Please stay for the calm after the storm. The possible is infinite. Maybe not tomorrow or next week, but you can reach the sky. — Debrah Laughlin
- I've been there, that place where you are so strong to help the pain, it's a idea, participating with some to a better place. Life changes can suck, but running over changing sucks more. — Karen Bartholomew
- This is part off a poem from Dale. "I'm not alone, I'm not afraid, I'm not the only the strength we have and we give it, then it adds more, and we give it." — Dale Smidker-Bartzen
- Please don't stop fighting, you are being prepared for something far greater than this moment. — Debrah Laughlin
- Just like winter, this long cold days always get shorter until there is more light than dark. Please believe this while you wait to see the light. — Debbie Rennert
- Things just be differently. Like the sound of La symphonies. I didn't know where you are at. Kinda, so if this message can shine through, but I'm here, sending you a tiny bit of light - a light beam. — Ursula Whitemore
- This is a favorite line of mine from Deceases. "You are a child of the universe no less than the trees and the stars, you have a right to be here." — Andy Bogart
- I've found this Franklin D. Roosevelt quote helpful, "A pessimist sees difficulty in every opportunity. An optimist sees opportunity in every difficulty." You're prepared for something bigger. — Ursula Whitemore
- Wanting to be rid of pain is the least human of impulses. You are privy to hold that. You are worth so much. Because you exist. And breathe air. Contingent on nothing less. — Dale Smidker-Bartzen

**NOW**  
**matters**  
**NOW**

## Alternative Levels of Care

The process of making safety plans in collaboration with the patients can help the provider determine what kind of referral may be appropriate. The patient's level of engagement in creating these plans will also be a factor in determining the level of ongoing follow-up the patient will need. While risk stratification for patients at risk for suicide are not yet well developed, new models of care suggest that treatment and care for patients at risk for suicide should be provided in the least restrictive setting.

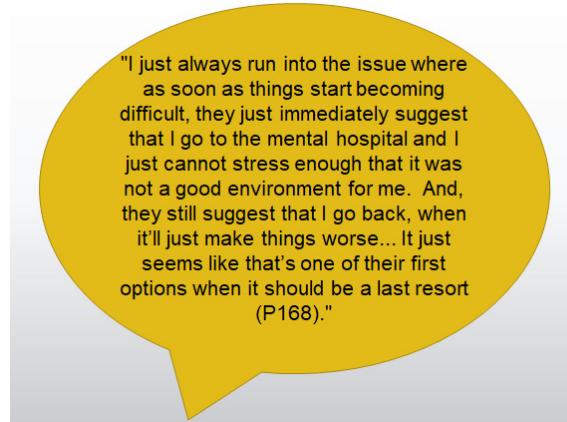
Multi-disciplinary or integrated care teams can deliver care management focused on patient engagement in care plans, care coordination, risk monitoring, and evidence-based clinical interventions to address medical and behavioral health conditions. Increased patient engagement and effective care management supports may help reduce suicide risk. Patients with a moderate to high risk score on assessments and who have symptoms of mental illness may require referral to a behavioral health provider for evaluation and treatment. Patients who continue to be an imminent danger to themselves even after intervention efforts may require hospitalization, however emerging evidence suggests that hospitalization should be avoided if at all possible. An article in the American Journal of Preventive Medicine (2014) recommends a "stepped care treatment pathway" for intervention<sup>43</sup>.

### The Stepped Care Model includes six levels of care for suicide risk:

1. Crisis center hotline support and follow-up – have the patient put lifeline number in their phone
2. Brief intervention and follow-up (see more detail in Part Three below)
3. Suicide-specific outpatient care
4. Emergency respite care
5. Partial hospitalization, with suicide-specific treatment
6. Inpatient psychiatric hospitalization, with suicide-specific treatment

### A reminder about HIPAA

When suicidal ideation (SI) is present, contact family or friends when possible. According to the Joint Commission, "For patients who screen positive for suicide ideation and deny or minimize suicide risk or decline treatment, obtain corroborating information by requesting the patient's permission to contact friends, family, or outpatient treatment providers. If the patient declines consent, HIPAA permits a clinician to make these contacts without the patient's permission when the clinician believes the patient may be a danger to self or others."<sup>44</sup>



"I just always run into the issue where as soon as things start becoming difficult, they just immediately suggest that I go to the mental hospital and I just cannot stress enough that it was not a good environment for me. And, they still suggest that I go back, when it'll just make things worse... It just seems like that's one of their first options when it should be a last resort (P168)."

<sup>43</sup>Ahmedani, B. K., & Vannoy, S. (2014). National pathways for suicide prevention and health services research. *American Journal of Preventive Medicine*, 47(3 Suppl 2), S222–S228. Retrieved from <http://actionallianceforsuicideprevention.org>.

<sup>44</sup>Sentinel Event Alert, The Joint Commission, Issue 56, February 24, 2016

## Care Transitions

Effective care coordination and care transition services are an important component of suicide safer health care. Care transitions are a time of great vulnerability for individuals at risk for suicide<sup>45</sup>. Caregivers and clinicians must address suicide risk at every visit, including when transitioning a patient within an organization between the primary care provider and behavioral health staff in integrated care settings. Primary care teams must also support care transitions between care settings such as inpatient, emergency department, or primary care, and behavioral health care.

### Examples of care transition supports include:

- For patients who are admitted for inpatient care, make a follow-up appointment for a patient before discharge. Ideally follow-up care should be scheduled within 48 hours of discharge, for both medical and psychiatric admissions.
- Involve family, friends, and other loved ones in the plan for care transition.
- Make follow-up contacts (e.g., by email, text or phone) with patients after inpatient hospitalizations.
- Patients transitioning from incarceration
- Patients ending substance use treatment

Organizations can establish policies that provide guidance for successful care transitions and specify the contacts and supports needed throughout the process to manage any care transition.

Providers and care team members should follow organization policies on obtaining patient consent to share patient health information.

### Again, a little help from the EHR:

The electronic health record (EHR) plays a key role in assuring the following:

- Patient appointments inside or outside an organization are recorded.
- No-shows are flagged and actions are taken to locate the person, ensure their safety, and reschedule the appointment or link them to a higher level of care if necessary.
- Patient information—especially information about suicide risk and previous care—is transmitted to the receiving provider, including referrals for specialty care such as cardiology.

Action Steps	Trainings and Resources
Monitor to ensure that care transitions are documented and flagged for action in an electronic health record or a paper record.	<a href="#"><u>Structured Follow-up and Monitoring for Suicidal Individuals</u></a>

Does your organization use CPT codes 99495/99496 to help track transition of care?

<sup>45</sup> Bickley, H., Hunt, I. M., Windfuhr, K., Shaw, J., Appleby, L., & Kapur, N. (2013). Suicide within two weeks of discharge from psychiatric inpatient care: A case-control study. *Psychiatric Services*, 64(7), 653–659. Retrieved from <http://ps.psychiatryonline.org/doi/abs/10.1176/appi.ps.201200026>

# OTHER CONSIDERATIONS

## Recommendation for Monitoring through the Quality Improvement program

Incorporating all aspects of suicide safer care into clinical workflow and quality assurances processes will support primary care teams in delivering high quality care. A data-driven quality improvement approach can help to monitor the systems, care strategies, and patient care outcomes.

Primary care leaders can establish processes that work to implement suicide care in practice and evaluates performance towards patient care goals. The team can create a plan to collect and review data regularly. The team can also present feedback to senior leadership and staff on progress of the organization. The Zero Suicide Toolkit offers a Data Elements Worksheet that defines key measures that organizations may want to consider<sup>46</sup>.

<http://www.zerosuicide.org>

<sup>46</sup> Zero Suicide Toolkit, Zero Suicide Data Elements Worksheet. Retrieved from <https://zerosuicide.edc.org/resources/resource-database/zero-suicide-data-elements-worksheet>.

## Don't Let Liability Concerns Deter Your Organization from Addressing Suicide

Primary care organizations and providers implementing suicide prevention practices often have concerns about liability and legal issues. Patients at risk for suicide present a special challenge. Providers want to provide quality care without putting themselves or their practices at risk. By following some basic guidelines, providers can reduce risk in situations where the worst-case scenario happens. Universal screening and adequate documentation are critical.

**The following list was developed based on actual court cases <sup>47</sup> and offers strategies for proper documentation:**

- Get a good medical history and document clinical/family history, if relevant, when making notes about concerns about suicide and when formulating a diagnosis.
- Be knowledgeable on the necessary conditions for involuntary hospitalization. Be aware of the rule of the “least restrictive environment.”
- Take greater precautions if patient demonstrates an active suicide plan.
- Make arrangements for follow-up appointments and care continuity, especially if you plan to be absent.
- Use the care management plan to record care team action plan and follow-up.
- Inform/involve the family. Be knowledgeable on the standard of care (provide a translator to inform both the patient and the family of important information). Take appropriate action to inform the family of patient’s status.

Proper documentation of all conversations and contact with the patient, as well as reasons for the provider’s decisions is key.

Action Steps	Trainings and Resources
Get a brief sense of case law and successful malpractice and negligence cases involving suicide.	<a href="#"><u>Avoiding Malpractice Lawsuits by Following Risk Assessment and Suicide Prevention Guidelines</u></a>
Review best practices in documentation.	<a href="#"><u>Legal and Liability Issues in Suicide Care</u></a>

<sup>47</sup> Avoiding Malpractice Lawsuits by Following Risk Assessment and Suicide Prevention Guidelines..<https://www.researchgate.net/publication/240314951>

## Resources: Other Considerations

Trainings and Resources	
Assess what core elements of suicide safer care your organization has in place.	<a href="#"><u>Zero Suicide Organizational Self-Study</u></a>
Assess staff skills and training needs related to suicide care on a routine basis.	<a href="#"><u>Zero Suicide Workforce Survey</u></a>
Establish a suicide care training plan for all staff in the organization.	<a href="#"><u>Suicide Care Training Options</u></a>

## Resources and Tools for Workforce Development

When a primary care organization makes a commitment to preventing suicide through adoption of a comprehensive approach, it is essential that all staff members have the necessary skills to provide high quality care and feel confident in their ability to deliver effective care to patients with suicide risk. Primary care leaders can assess staff for the beliefs, training and skills needed to care for individuals at risk of suicide. Based on needs identified, a training plan can be established.

There are many training workshops currently available online and through live training offerings. Zero Suicide Toolkit offers a comprehensive list of Suicide Care Training Options<sup>48</sup>. Primary care organizations can reassess staff training needs throughout the implementation of the suicide care approach.

<sup>48</sup>Zero Suicide Toolkit, Suicide Care Training Options. Retrieved from: <http://zerosuicide.sprc.org/>

## Example of Training Grid

Training	Length
<a href="#">Assessment of Suicidal Risk Using C-SSRS</a>	45 Minutes/online
<a href="#">Safety Planning Intervention for Suicide Prevention</a>	45 Minutes/online
<a href="#">Counseling on Access to Lethal Means (CALM)</a>	2 hours/online
<a href="#">Assessing and Managing Suicide Risk (AMSR)</a>	1 day/in-person
<a href="#">Structured Follow-up and Monitoring</a>	45 Minutes/online
<a href="#">SafeTALK</a>	3 hours/in-person
<a href="#">Suicide Care at the Institute for Family Health</a>	4 hours/in-person

Job Title	Required Suicide Prevention Trainings
ASSOCIATE DIRECTOR ASSOCIATE DIRECTOR OF PSYCHIATRY ASSOCIATE REGIONAL DIRECTOR BEHAVIORAL HEALTH FACULTY CARE MANAGEMENT COORDINATOR CARE MANAGER DIRECTOR CLINICAL QUALITY + COMPLIANCE DIRECTOR OF TECHNOLOGY IMPLEMENTATION DIRECTOR OF PSYCHIATRY MENTAL HEALTH CLINICIAN NURSE CARE MANAGER PROGRAM DIRECTOR DIRECTOR OF FAMILY PROGRAMS PSYCHIATRIC PROVIDER RN CARE COORDINATOR SOCIAL WORKER SUBSTANCE ABUSE DIRECTOR	<ul style="list-style-type: none"> <li>Assessment of Suicidal Risk Using C-SSRS</li> <li>Safety Planning Intervention for Suicide Prevention</li> <li>Counseling on Access to Lethal Means</li> <li>Assessing and Managing Suicide Risk</li> <li>Structured Follow-up and Monitoring</li> <li>Suicide Care at the Institute for Family Health</li> </ul>
CARE COORDINATOR CASE MANAGER COMMUNITY HEALTH WORKER FAMILY ASSESSMENT WORKER MEDICAL ASSISTANT OUTREACH AND ASSESSMENT COORDINATOR PATIENT NAVIGATOR RETENTION+ADHERENCE SPECIALIST- BACHELORS DIRECTOR, PROCESS IMPROVEMENT+ANALYTICS HEALTH EDUCATION & ACCESS COORDINATOR LEAD PATIENT SERVICES REP BILLING + REFERRAL COORDINATOR MENTAL HEALTH BILLING DIRECTOR NUTRITIONIST OUTREACH WORKER PATIENT SERVICE REPRESENTATIVE PRACTICE ADMINISTRATOR	<ul style="list-style-type: none"> <li>Safety Planning Intervention for Suicide Prevention</li> <li>Counseling on Access to Lethal Means</li> <li>Structured Follow-up and Monitoring</li> <li>safeTALK</li> </ul>