

Quick Steps to Better Care: Access Your Patients' Health Risk Assessments (HRAs) in the Provider Portal

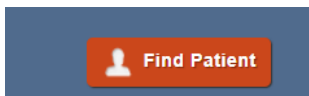
As part of the Primary Care Connect Program, NH Healthy Families supports the Primary Care and Prevention Focused Care Model (PCPFCM) by allowing members to complete their Health Risk Assessment (HRA) independently or with assistance from the MCO. Completed HRAs are made available to providers through the secure portal within 24 hours and can be reimbursed without an E&M code using 96160. Reviewing these assessments prior to a wellness visit enables providers to proactively address social health needs and engage in more informed, person-centered care planning.

How to Access Your Patient's HRA

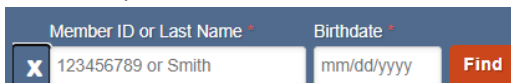
1. Log in to the [Provider Portal](#)
2. On the main page, select **Patients**.



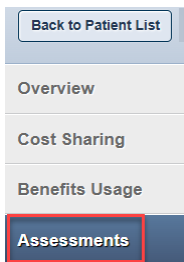
3. Click **Find Patient** in the top right of the patient list page.



4. Enter the patient's member ID or Last Name and Birthdate and click **Find**.



5. From the left-hand menu, select **Assessments**.



6. Under **Previous Assessments**, click the link for the most recent HRA (Listed as HRS on the portal)

Previous Assessments

Assessment Name	Submit Date
	05/29/2024
	05/29/2024
HRS - Adult (Age 18-64) V2	05/29/2024

7. The completed HRA will open. Review the questions with your patient during the wellness visit to guide proactive, person-centered care.