



Clinical Policies

Effective October 15, 2025

August 15, 2025

The following new policies will be applied as medical claims reimbursement edits with our claims adjudication system. This is in addition to all other reimbursement processes that NH Healthy Families currently employs.

Policy Number	Policy Name	Description	Line of Business (LOB)
NH.CP.MP.600	Home Health Care - LNA/Home Health Aide Maintenance Services	This clinical policy is to define the criteria needed to be reviewed to approve Home Health Care delivered by a Licensed Nursing Assistant (LNA) or Home Health Aide (HHA).	Medicaid
NH.CP.MP.601	Private Duty Nursing (PDN) Services	This clinical policy is to define the criteria needed to be reviewed to approve Private Duty Nursing (PDN) Services delivered by a Registered Nurse (RN) or Licensed Practical Nurse (LPN).	Medicaid
NH.CP.MP.602	Personal Care Attendant (PCA) Services	This clinical policy is to define the criteria needed to be reviewed to approve Personal Care Attendant (PCA) Services.	Medicaid
NH.CP.MP.603	Personal Assistant Services (PAS)	This clinical policy is to define the criteria needed to be reviewed to approve Personal Assistant Services (PAS) – 1915(j) Program Services.	Medicaid

These policies are developed based on medical literature and research, industry standards and guidelines as published and defined by the American Medical Association's Current Procedural Terminology (CPT®), Centers for Medicare and Medicaid Services (CMS), and public domain specialty society guidance.

Visit **[NHhealthyfamilies.com](https://www.nhhealthyfamilies.com)** to find NH Healthy Families Payment and Clinical Policies. Policies can be found on the Provider Resources page under Manuals, Forms & Resources.

Please contact Provider Services at **1-866-769-3085** with any questions.

Sincerely,
NH Healthy Families

