

New to Availity Essentials or looking to sharpen your skills?

Whether you're just getting started or looking for a refresher, the Availity Learning Center offers flexible training options to help you make the most of Availity Essentials. Choose from live webinars, on-demand training and demos covering plan-specific topics as well as Availity Essential features.



Getting started with the Availity Learning Center

To access the learning center, you must be registered on Availity and have a unique user ID and password.

- ✓ Log on to Availity Essentials.
- ✓ Select **Help & Training** from the top navigation bar.
- ✓ Choose **Get Trained** to open the learning catalog.
- ✓ To find plan-specific training, enter **CNC** in the search field.



Get Started

You can also access live and on-demand training created specifically for our health plans directly. An Availity user ID and password are required.



Need a refresher on pre- and post-service workflows?

Join live Availity webinars in October.

The Availity Learning team will host live learning events for our health plans. Health plan representatives will also participate to help answer your questions.



Live Learning



Pre-Service Workflow | October 6

Topics include eligibility & benefits and authorizations.



Post-Service Workflow | October 8

Topics include claim submission, EDI reporting, claim status and remittance viewer.



Additional live training opportunities

Both new and experienced Availity users can also take advantage of Availity's monthly live webinars that apply across all health plans.

- To find and register for these sessions, enter **LivGen** in the Availity Learning Center catalog.
- You can also select the **Live Learning** tab to view all available sessions.

Reserve your spot today! Register for the October Availity training sessions before available spaces fill up.

NH Healthy Families and Ambetter are affiliated products serving Medicaid and Health Insurance Marketplace members in the state of New Hampshire, respectively. The information presented here is representative of our network of products. If you have any questions, please contact Provider Relations.