



6 Degrees Health – New Clean Claim Vendor Effective May 1, 2026

February 27, 2026

NH Healthy Families and Ambetter from NH Healthy Families is pleased to share that we will be transitioning from Optum to 6 Degrees Health for our clean claim reviews, with a go-live date of **May 1, 2026**. This transition will be seamless for our provider community.

What to expect:

- Certain high dollar claims will be identified for review.
- For identified claims, your Medical Records Department will receive a request from 6 Degrees Health to provide a comprehensive itemized bill and related documentation.
- Upon receipt of the documentation, if the 6 Degrees Health review results in a finding(s), you'll receive a letter from them explaining the results. If there is no finding(s), the claim will be processed as billed.
- If you do not respond to the documentation request, no additional reimbursement will be received.

Documentation may be submitted to 6 Degrees Health via secure email, fax, or paper mail and the details of these options will be included in their request. We appreciate your assistance in providing them with the information necessary to complete these reviews.

Please reach out to your Provider Engagement Account Manager with any questions.

Sincerely,

NH Healthy Families
Ambetter from NH Healthy Families

