

Commitment to Communication

From your Provider Relations Team



nh healthy families.

2 Executive Park Drive
Bedford, NH 03110

Sympathetic Nerve Block with Interventional Pain Management Effective March 1, 2023

Beginning March 1, 2023 NH Healthy Families is pleased to announce our expanded partnership with National Imaging Associates, Inc. (NIA) to provide utilization management for Sympathetic Nerve Block to be included with Interventional Pain Management (IPM) service. This program is consistent with industry-wide efforts ensuring that IPM services provided to our members are consistent with nationally recognized clinical guidelines.

Under terms of the agreement between NH Healthy Families and NIA, NH Healthy Families will oversee the IPM program and continue to be responsible for claims adjudication and medical policies. NIA will manage non-emergent outpatient IPM procedures through the existing contractual relationships with NH Healthy Families.

Planned for a March 1, 2023, implementation, this correspondence serves as notice under your Participating NH Healthy Families Provider Agreement of changes to the program.

Providers may begin contacting NIA on March 1, 2023, to seek prior authorization for procedures scheduled on or after March 1, 2023.

Prior authorization will be required for the following non-emergent outpatient IPM Procedures.

- Spinal Epidural Injections
- Paravertebral Facet Joint Injections or Blocks
- Paravertebral Facet Joint Denervation (Radiofrequency (RF) Neurolysis)
- Sacroiliac Joint Injections
- Sympathetic Nerve Block (Effective 3/1/2023)

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1-866-769-3085
TDD/TTY: 1-855-742-0123

[NHhealthyfamilies.com](https://www.nhhealthyfamilies.com)

KEY PROVISIONS:

- It is the responsibility of the ordering physician to obtain prior authorization for all IPM procedures outlined above.
- The ordering physician must obtain prior authorization with NIA prior to performing the procedure.
- To obtain authorization, the provider should visit www.RadMD.com or call the NIA dedicated toll-free phone number 1-866-769-3085. Failure to do so may result in nonpayment of your claim.

Services other than the IPM procedures outlined above will continue to follow NH Healthy Families prior authorization requirements.

We appreciate your support and look forward to your assistance in ensuring that NH Healthy Families members receive IPM procedures delivered in a quality, clinically appropriate fashion.

We will provide additional information as we get closer to the implementation date. Should you have questions at this time, please contact NH Healthy Families Provider Services at 1-866-769-3085.

Sincerely,
NH Healthy Families

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