

Prior Authorization Tool



nh healthy families™

PRIOR AUTHORIZATIONS

Prior to rendering any service, please use the Pre-Auth Check Tool on the NH Healthy Families Provider Portal to determine if prior auth is required. www.nhhealthyfamilies.com
 Out of Network (non-participating) providers must get a prior authorization for all services (except ER and family planning).

Inpatient Admissions/OBS over 24 hours	Elective – 5 business days prior to Admit Urgent/Emergent – within 1 business day following date of admit	FAX Clinical Information Admissions: 877-291-3140 Concurrent Review: 877-295-7682
High Tech Imaging (MR/CT/PET)	National Imaging Associates (NIA)	www.radmd.com Phone: 1-800-327-0641
Functional Therapy (PT, OT, ST)	National Imaging Associates (NIA)	www.radmd.com Phone: 1-800-327-0641
Medication Prior Authorizations	Pharmacy Services Note: Buy and Bill Authorizations are handled as Medical Authorizations (see below for process.)	Phone: 877-250-5227 FAX: 833-645-2738
Vision Services	Envolve Vision	Use Prior Auth Form located at https://visionbenefits.envolvehealth.com FAX: (877) 865-1077
Medical Authorizations	Use Pre-Auth Check Tool on Provider Portal to determine if prior auth is required www.nhhealthyfamilies.com	Submit Prior Authorization requests on the Provider Portal Phone: 866-769-3085 FAX: 866-270-8027
Non-Participating Providers	All services must be have a prior authorization (except ER and Family Planning)	Phone: 866-769-3085 FAX: 866-270-8027

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1-866-769-3085
 TDD/TTY: 1-855-742-0123