

# Commitment to Communication

*From your Provider Relations Team*



**nh healthy families™**

2 Executive Park Drive  
Bedford, NH 03110

## Changes to Therapy Evaluation Authorization Requirements

October 10, 2019

### *You Spoke and We Listened*

Dear NH Healthy Families Provider:

As a result of feedback from our provider network, NH Healthy Families is providing clarification that physical, occupational and speech therapy evaluations do not require authorization regardless of where the services are rendered. Therefore, as an example, place of service Home is an allowed setting that would not require prior authorization for evaluations.

We appreciate your support and look forward to your assistance in assuring that NH Healthy Families members receive quality Physical, Occupational and Speech Medicine services delivered in a clinically appropriate manner.

Should you have questions, please contact NH Healthy Families Provider Services at 1-866-769-8035.

Sincerely,

NH Healthy Families

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#NHhealthy



1-866-769-3085  
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