nh healthy families.

Tuesday, October 16, 2018

2 Executive Park Drive Bedford, NH 03110

NCQA's HEDIS 2019 Volume 2: Technical Specifications for Health Plans Well Child Visit Updates

NH Healthy Families would like to notify Primary Care Providers (PCP) of the new specifications that were released by NCQA in July of 2018. There are changes to the specifications that may affect providers in their documentation of care. These updates are related to the *three well child* measures and affects records that are received through the medical record collection and abstraction process. It is the intent of NH Healthy Families to share as much information as possible with our provider network in order to support the quality care you provide for our members and capture that care in the documentation. Below are the changes that have been identified:

All Well Child measures (AWC, W34, W15) (NCQA, 2018):

Physical Development - NOT Acceptable:

- Notation of "appropriate for age" is not specific enough by itself
- Notation of "well-developed" is not specific enough by itself

Mental Development - NOT Acceptable:

- Notation of "well-developed" is not specific enough by itself
- Notation of "appropriately responsive for age"

Documentation should have enough evidence that the provider assessed whether the member is developing appropriately physically and mentally for his/her age. The HEDIS Technical Specifications for these measures are based on the guidelines in the Bright Futures Pocket Guide (NCQA, 2018).

Acceptable documentation (NCQA, 2018)

- "Developing normally mentally and physically"
- "Normal growth and development"
- "Development appropriate for age"

Other acceptable documentation examples for specific milestones (American Academy of Pediatrics, 2018):

Mental Development: first words, smiles spontaneously
Physical Development: lifting the head, rolling over

W34 - Mental Development: ability to speak understandably, identifies colors

Physical Development: ability to hop or throw a ball

o AWC - Mental Development: assessments and documentation of discussions related to concerns of depression, family problems, etc.

Physical Development: onset of puberty, growth spurts

Please contact Jane Gilon, RN at 603-263-7157 with any questions. Sincerely,

NH Healthy Families

American Academy of Pediatrics, (2018).

Bright futures guidelines pocket guide. Retrieved from https://brightfutures.aap.org/Bright%20Futures%20Documents/BF4 POCKETGUIDE.pdf

NCQA, (2018). Healthcare effectiveness data and information sets (HEDIS): Measurement year 2018