Commitment ^{the} Communication

From your Provider Relations Team



Announcing Upcoming Managed Care Organization Contract Changes

On **1/1/2020**, NH Healthy Families will be making our Admission, Discharge and Transfer (ADT) Feed data available on the provider portal.

ADT FEED DATA AVAILABLE ON THE PROVIDER PORTAL

DATA WILL DISPLAY IN TWO WAYS:

<u>One way</u> is when a provider searches for a member's eligibility, the "Recent ADT" column will provide a "Yes" or "No" response.

- A "Yes" response indicates ADT occurred within 96 hours of the lookup
- A "No" response indicates no ADT occurred, within 96 hours of the lookup

<u>The second way</u> is when a provider selects the ADT menu tab from the member record, which the following will display:

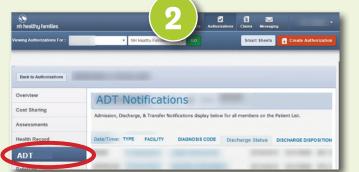
- Date/Time
- Admission Type
- Facility
- Diagnosis Code
- Discharge Status
- Discharge Disposition

S nh healthy families.	Eligibility Patients	Authorizations Claims Messaging		calthy families.		Eligibility Patients As	thorizations Claims Messaging	
iewing Eligibility For :	NH Healthy Families • GO			ewing Eligibility For :	NH Healthy Families	* 60		
ligibility Check				Eligibility Check				
Date of Service 06/11/2019 Member ID or La	st Name 123456789 or Smith DOB min	Vdd/yyyy Check Eligibility	A Print	Date of Service 06/11/2019 Me	ember ID or Last Name 123456789 or Sr	nith DOB mm/de	d/yyyy Check Eligibility	ê Print
DATE OF ELIGIBLE SERVICE PATIENT NAME	DATE CHECKED RECENT ADT	CARE GAPS		DATE OF ELIGIBLE SERVICE PATH	DATE ENT NAME CHECKED	RECENT ADT	CARE GAPS	
6 06/11/2019	06/11/2019 Yes	Non-compliant for annual well visit.	om Visit? Remove	6/11/2019	06/11/2019	No	Non-compliant for annual well visit.	Room Visit?

Eligibility check that documents recent ADT - or "Yes" response.

Eligibility check that does not document recent ADT - or "No" response.

Selection of the ADT tab, which will display the additional information related to ADT information.



Providers will be able to access ADT information that has occurred within 12 hours of the Admission, Discharge or Transfer.

Please contact your Provider Network Specialist or reach out to <u>nhproviderrelations@centene.com</u> with any questions.

NHhealthyfamilies.com

© 2019 NH Healthy Families. All rights reserved. NH Healthy Families is underwritten by Granite State Health Plan, Inc.

1-866-769-3085 • TDD/TTY 1-855-742-0123