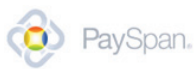


Claims Submission Tool



nh healthy families™

CLAIMS SUBMISSION		
Electronic (EDI)	Provider Portal	Paper
<ul style="list-style-type: none"> • Must be filed within 120 days from the Date of Service • NHHF/Ambetter Payor ID 68069 • NHHF Behavioral Health ID 68068 • Clearinghouses: Emdeon, Gateway EDI, Availity, SDS and SSI <p>EDI BA Support at 1-800-225-2573 Ext. 25525 or via e-mail at EDIBA@centene.com.</p>	<ul style="list-style-type: none"> • Must be filed within 120 days from the Date of Service • Par providers can register for portal access for both NHHF and Ambetter. Go to www.nhhealthyfamilies.com and/or www.ambetter.nhhealthyfamilies.com to register • Claims can be submitted and corrected via portal • Claim status can be viewed <p>Questions/Support: Provider Services at 1-866-769-3085</p>	<ul style="list-style-type: none"> • Must be filed within 120 days from the Date of Service • Must be on Red Form • Cannot be handwritten <p>Submit standard medical claims to: NH Healthy Families Claims Processing Center PO Box 4060 Farmington, MO 63640-3831</p> <p>Submit BH/SUD claims to: NH Healthy Families PO Box 7500 Farmington, MO 63640-3831</p> <p>Submit all Ambetter claims to: Ambetter Claims Processing Center PO Box 5010 Farmington, MO 63640</p> <p>Questions/Support: Provider Services at 1-866-769-3085</p>



PaySpan® Health: Healthcare Payment and Remittance Advice

NH Healthy Families and PaySpan Health offers providers a free service for Electronic Funds Transfers (EFTs) and Electronic Remittance Advices (ERAs). Using Payscale, providers can utilize EFTs and ERAs to settle claims electronically, without making an investment in expensive EDI software. Once enrolled, you will be able to receive ERAs and import the information directly into your Practice Management or Patient Accounting System, eliminating the need to key remittance data off of paper advices.

Call Payscale at 877-331-7154 for your Registration Code.
Then register at www.payscalehealth.com

Provider Benefits

- ☑ **Free service** – Providers are not charged any fees to use the service
- ☑ **Eliminate re-keying of remittance data** – Electronic remittance advices can be imported directly into Practice Management or Patient Accounting Systems
- ☑ **Maintain control over bank accounts** – Providers keep control over the destination of claim payment funds. Multiple practices and accounts are supported.
- ☑ **Match payments to advices quickly**
- ☑ **Pursue secondary billings faster** – Accelerates the revenue life cycle
- ☑ **Improve cash flow** – Electronic payments can mean faster payments
- ☑ **Connect with multiple payers** – Providers can quickly connect with any payers that are using PaySpan Health to settle claims

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1-866-769-3085
TDD/TTY: 1-855-742-0123