

Commitment to Communication

From your Provider Relations team.



2 Executive Park Drive • Bedford, NH 03110

Payment & Clinical Polices Effective May 1, 2022

February 24, 2022

The following new policy will be applied as medical claims reimbursement edits with our claims adjudication system. This is in addition to all other reimbursement processes that NH Healthy Families currently employs.

The effective date for the below policy is **May 1, 2022**

Policy Number	Policy Name	Description	Line of Business (LOB)
CC.PP.071	E&M Services Billed with Treatment Room Revenue Codes	The Plan does not reimburse for facility evaluation and management (E/M) charges billed in conjunction with a treatment room revenue code as these services do not represent a specific procedure performed in a treatment room. Billing treatment room revenue codes is incorrect coding when reported for office-based evaluation and management services.	Medicaid, Ambetter

This policy is developed based on medical literature and research, industry standards and guidelines as published and defined by the American Medical Association's Current Procedural Terminology (CPT®), Centers for Medicare and Medicaid Services (CMS), and public domain specialty society guidance.

Visit NHhealthyfamilies.com to find NH Healthy Families Payment and Clinical Policies. Policies can be found on the Provider Resources page under Manuals, Forms & Resources.

Please contact Provider Services at **1-866-769-3085** with any questions.

Sincerely,

NH Healthy Families
Ambetter from NH Healthy Families

1-866-769-3085 (NH Healthy Families)
1-844-265-1278 (Ambetter)
TDD/TTY: 1-855-742-0123

NHhealthyfamilies.com
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