

Commitment to Communication

From your Provider Relations team.



2 Executive Park Drive • Bedford, NH 03110

Important Notice Regarding Provider Payments

December 17, 2020

Please be advised that the provider payments for the NH Healthy Families and the Ambetter from NH Healthy Families products will be adjusted as a result of the Christmas and New Year's holidays.

Please reference the table below for the adjusted dates:

Product	Week	EFT Date(s)	Paper Check Date
Medicaid (Behavioral Health)	December 21, 2020	Wednesday, December 23, 2020	Monday, December 28, 2020
Ambetter	December 21, 2020	Tuesday, December 22, 2020 & Thursday, December 24, 2020	Monday, December 28, 2020
Medicaid (Behavioral Health)	December 28, 2020	Wednesday, December 30, 2020	Monday, January 4, 2020
Ambetter	December 28, 2020	Tuesday, December 29, 2020 & Thursday, December 31, 2020	Monday, January 4, 2020

We apologize for any inconvenience.

Please contact Provider Services at 1-866-769-3085 with any questions.

Sincerely,

NH Healthy Families
Ambetter from NH Healthy Families

1-866-769-3085 (NH Healthy Families)
1-844-265-1278 (Ambetter)
TDD/TTY: 1-855-742-0123

NHhealthyfamilies.com
ambetter.nhhealthyfamilies.com