

**NH Healthy Families
Addendum to the Member Handbook
Effective February 1, 2026**

This is important information on how your coverage has changed from that described in your NH Healthy Families Member Handbook effective February 1, 2026. You are not required to take any action in response to this document, but we recommend you keep this information for future reference.

We previously sent you the Member Handbook, which provides information about your coverage as an enrollee in our plan. This notice is to let you know there are changes to your benefit coverage. Below you will find information describing these changes. Please keep this information for your reference.

If you have any questions please call Member Services at 1-866-769-3085 (TDD/TTY: 1-855-742-0123) Monday - Wednesday, 8:00 a.m. to 8:00 p.m., Thursday - Friday, 8:00 a.m. to 5:00 p.m.

Changes to your NH Healthy Families Member Handbook include:

Where you can find the change in your 2026 Member Handbook	Original Information	Corrected Information	What does this mean for you?
On page 91, under Section 4.3 (<i>Extra Benefits Provided by the Plan</i>)	Extra Benefits Provided by the Plan chart showing My Health Pays® dollar reward amounts for healthy behaviors which also identify the preventive screening and services rewards that are exempt from the \$250 limit.	Extra Benefits Provided by the Plan chart showing My Health Pays® dollar reward amounts for healthy behaviors which also identify the preventive screening and services rewards that are exempt from the \$250 limit. Preventive screenings previously grouped under US Preventive Services Task Force (USPSTF) screenings have been listed out individually to provide a better understanding. Other reward dollar amounts may have changed or have expanded.	To help you identify the My Health Pays® dollar rewards for preventive screenings and services that do not apply to the \$250 limit per state fiscal year (ending on June 30th annually). Screenings that were previously grouped as US Preventive Services Task Force (USPSTF) screenings have been listed individually to provide better understanding on what they are. Other reward dollar amounts may have changed or expanded.

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions please call us at 1-866-769-3085 (TTY/TDD 1- 855-742-0123) with any questions. Hours of operation are Monday – Wednesday 8:00 a.m. to 8:00 p.m., Thursday - Friday 8:00 a.m. to 5:00 p.m.

Statement of Non-Discrimination

NH Healthy Families complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

NH Healthy Families cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

NH Healthy Families respecte toutes les lois fédérales en vigueur en matière de droits civils et ne se livre à aucune discrimination fondée sur la race, la couleur, l'origine nationale, l'âge, la situation de handicap ou le sexe.

ATTENTION: If you do not speak English, language assistance services are available to you at no cost. Call 1-866-769-3085 (TTY 1-855-742-0123).

ATENCIÓN: si no habla inglés, hay servicios de asistencia en diferentes idiomas disponibles para usted sin costo. Llame al 1-866-769-3085 (TTY 1-855-742-0123).

ATTENTION : si vous ne parlez pas anglais, des services d'aide linguistique sont mis à votre disposition sans paiement de votre part. Composez le 1-866-769-3085 (TTY 1-855-742-0123).