



FOR IMMEDIATE RELEASE

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**NH Healthy Families Earns a 4.5 out of 5 Rating for Quality, Takes Top Spot
Among NH Medicaid Health Plans**

Bedford, NH – NH Healthy Families, a New Hampshire-based health plan serving members and beneficiaries in the state Medicaid program is pleased to announce that it was awarded a rating of 4.5 out of a possible 5 from the [National Committee for Quality Assurance \(NCQA\)](#), for NCQA’s Health Insurance Plan Ratings 2021: Medicaid. NCQA is the authority in health insurance quality measurement.

NH Healthy Families was awarded the highest quality rating among all Medicaid health plans in New Hampshire for 2021, and joins only 17 other Medicaid health plans in the United States with a 4.5 rating or higher. Overall, NCQA rated 1,000-plus health insurance plans based on clinical quality, member satisfaction and NCQA Accreditation Survey results for its ratings.

“We are so pleased to have achieved such a high quality rating from NCQA,” said Ann Marie Sciammacco, NH Healthy Families Vice President, Quality Improvement. “This accomplishment reflects our organization-wide commitment to excellence in quality and service to our members and the dedication of our team here at NH Healthy Families.”

NCQA evaluates health plans on the quality of care provided to members, consumer satisfaction and the health plan’s efforts to continuously improve health services. NCQA uses a rating methodology and displays the overall rating (in half-point increments) on a scale of 0–5, where 5 is the highest score and 0 is the lowest score.

“We are proud to be the highest rated Medicaid health plan in New Hampshire,” said Clyde White, NH Healthy Families Plan President and CEO. “Serving our members with an exceptional level of quality and customer service is a hallmark of who we are as a health plan and is rooted in our purpose to transform the health of our community, one person at a time.”

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About NH Healthy Families

NH Healthy Families™ is a health plan serving the needs of New Hampshire residents through the state Medicaid program, Ambetter™ marketplace exchange product, and Wellcare, our Medicare Advantage product. Our locally-based employees and fully-integrated Medical, Behavioral and Wellness programs provide innovative health solutions to every region of the state with the express purpose of transforming the health of the community one person at a time. NH Healthy Families is a wholly-owned subsidiary of Centene Corporation, a diversified, multi-national healthcare enterprise. Information is available at [NHHealthyFamilies.com](https://www.nhhealthyfamilies.com).

About NCQA

The National Committee for Quality Assurance (NCQA) is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations and recognizes clinicians in key clinical areas. NCQA's HEDIS® is the most widely used performance measurement tool in health care. NCQA's website (<https://www.ncqa.org>) contains information to help consumers, employers and others make informed health care choices.