



FOR IMMEDIATE RELEASE

September 29, 2022

Contact:

Kerry Pascetta

mediainquiries@nhhealthyfamilies.com

NH Healthy Families Earns a 4.0 out of 5 Stars for Quality, Rated Top NH Medicaid Health Plan by NCQA

BEDFORD, N.H. (9/29/22) – [NH Healthy Families](#), a New Hampshire-based health plan serving members and beneficiaries in the state Medicaid program, is pleased to announce that it was awarded a rating of 4.0 out of a possible 5 stars from the [National Committee for Quality Assurance \(NCQA\)](#) for its Health Insurance Plan Ratings 2022: Medicaid. NCQA is the authority in health insurance quality measurement.

NH Healthy Families was again awarded the highest quality rating among all Medicaid health plans in New Hampshire for 2022. Overall, NCQA rated 1,000-plus health insurance plans based on clinical quality, member satisfaction, and NCQA Accreditation Survey results for its ratings.

“We are pleased to have once again achieved a high quality rating from NCQA,” said Ann Marie Sciammacco, NH Healthy Families Vice President, Quality Improvement. “From our quality team to our clinicians and member advocates, our team’s commitment to excellence in quality is reflected by these high marks.”

NCQA evaluates health plans on the quality of care provided to members, consumer satisfaction, and the health plan’s efforts to continuously improve health services. NCQA uses a rating methodology and displays the overall rating (in half-point increments) on a scale of 0 to 5, where 5 is the highest score and 0 is the lowest score.

“Quality is of utmost importance in healthcare as it prioritizes patient safety, shapes health outcomes, and reduces medical errors in drug interactions, and health care infections amongst others,” said Vasuki Nagaraj, Family Physician & CMO, Lamprey Health Care. “Through my work with NH Healthy Families, it is clear that their commitment to exceptional care quality is of the highest standard and that is further illustrated by these top-quality scores from NCQA.”

“We are proud to be the highest rated Medicaid health plan in New Hampshire,” said Clyde White, NH Healthy Families Plan President and CEO. “The COVID pandemic has presented unique challenges with healthcare access and delivery across the nation. Nonetheless, we are proud of the hard work and dedication of our employees and the



commitment from our robust network of providers who are working each day to provide our members across New Hampshire with access to high-quality care and services."

###

About NH Healthy Families

NH Healthy Families™ is a health plan serving the needs of New Hampshire residents through the state Medicaid program, Ambetter marketplace exchange product, and Wellcare, our Medicare Advantage product. Our locally-based employees and fully-integrated Medical, Behavioral and Wellness programs provide innovative health solutions to every region of the state with the express purpose of transforming the health of the community one person at a time. NH Healthy Families is a wholly-owned subsidiary of [Centene Corporation](#), a leading healthcare enterprise. For more information please visit NHHealthyFamilies.com.

About NCQA

The National Committee for Quality Assurance (NCQA) is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations and recognizes clinicians in key clinical areas. NCQA's HEDIS® is the most widely used performance measurement tool in health care. NCQA's website (<https://www.ncqa.org>) contains information to help consumers, employers and others make informed health care choices.