

Commitment to Communication

From your Provider Relations team.



nh healthy families™

2 Executive Park Drive
Bedford, NH 03110

NH Department of Health and Human Services (DHHS) Electronic Visit Verification (EVV) Feedback Sessions

What is Electronic Visit Verification?

Electronic Visit Verification, or EVV, is a requirement under the [21st Century Cures Act](#), where states must implement an electronic system to verify that personal care and home health services were delivered to continue receiving full federal financial support toward those services.

States can select and implement their own EVV design. However, the EVV system must verify the following:



Stakeholder Engagement through EVV Feedback Sessions:

A focus area of the New Hampshire DHHS Electronic Visit Verification (EVV) project revolves around providing ample opportunities for stakeholder engagement. This is to ensure a well-rounded and thorough discussion of EVV has taken place with a wide range of community partners.

Through the EVV Feedback Sessions, information will be shared regarding EVV and the plan for implementation within New Hampshire. The intent of these sessions is to:

- Garner feedback/input regarding EVV implementation
- Receive questions
- Provide clarifications regarding EVV

UNH-IOD will host five virtual EVV Feedback Sessions in June 2020. One of the five sessions will be offered specifically for families. ***Due to COVID-19, all EVV Feedback Sessions will be held remotely using a call-in option or video conferencing (Zoom). Please note that registration will be required as an added security precaution. Click on the meeting link below to register. Once registered, the information for the meeting will be emailed to you.***

The dates and times for the five EVV Feedback Sessions are:

June 15th from 1pm-3pm

Zoom Link: <https://unh.zoom.us/j/92331706271>

June 18th from 1pm-3pm

Zoom Link: <https://unh.zoom.us/j/99849188922>

June 23rd from 9am-11am

Zoom Link: <https://unh.zoom.us/j/94773567343>

June 25th from 5pm-7pm

Zoom Link: <https://unh.zoom.us/j/91310997053>

FAMILY FOCUSED EVV FEEDBACK SESSION:

June 18th from 5pm-7pm

Zoom Link: <https://unh.zoom.us/j/99811475514>

There are multiple ways to give your input regarding EVV in New Hampshire:

- Call in or join via Zoom one of the five (5) feedback sessions scheduled.
- Email comments to EVV@dhhs.nh.gov

Accommodations

If accommodations are needed for communication access such as interpreters, CART (captioning), assistive listening devices, or other auxiliary aids and/or services, please contact Mary St. Jacques at Mary.StJacques@unh.edu or 603-228-2084 as soon as possible. Every effort will be made to accommodate needs identified with advance notice.

Stay Informed

All information regarding the implementation process of EVV is on the DHHS web site at <https://www.dhhs.nh.gov/dcbcs/beas/evv.htm>. This will be updated regularly.