

Commitment to Communication

From your Provider Relations team.



2 Executive Park Drive • Bedford, NH 03110

Provider Secure Portal Maintenance

February 13, 2020

Dear Provider,

NH Healthy Families will be implementing a series of upgrades to increase the stability, diversity, and resiliency of our network. This upgrade will affect both NH Healthy Families and Ambetter from NH Healthy Families.

All document upload and retrieval function within the secure provider portal will not be available during the maintenance window notated below.

Date	12 Hour Maintenance Window
Friday, February 14 through Monday, February 17th	Start Friday 9 p.m. CST / 8 p.m. EST / 7 p.m. PST End Monday: 4:30 a.m. CST / 3:30 a.m. EST / 2:30 a.m. PST

We apologize in advance for any inconvenience caused.

If you have any questions, please reach out to Provider Services at 1-866-769-3085.

Sincerely,

NH Healthy Families
Ambetter from NH Healthy Families