

Commitment to Communication

From your Provider Relations team.



2 Executive Park Drive • Bedford, NH 03110

Payment & Clinical Polices Effective June 1, 2024

March 28, 2024

The following new policy will be applied as medical claims reimbursement edits with our claims adjudication system. This is in addition to all other reimbursement processes that NH Healthy Families currently employs.

The effective date for the below policy is **June 1, 2024**.

| Policy Number | Policy Name | Description | Line of Business (LOB) |
|---------------|--|---|------------------------|
| CG.CC.PP.01 | Concert Laboratory Payment Policy | This policy addresses laboratory services and applies to codes billed in an outpatient setting from sections in the AMA CPT/HCPCS Manual. | Medicaid, Marketplace |
| CG.CP.MP.01 | Infectious Disease: Respiratory Lab Testing | This policy outlines criteria for diagnostic testing for upper respiratory tract infections. | Marketplace |
| CG.CP.MP.02 | Infectious Disease: Multisystem Lab Testing | This policy outlines the appropriate use of tests for pathogens that can cause multisystem symptoms and/or infections | Marketplace |
| CG.CP.MP.03 | Dermatologic Lab Testing | This policy outlines criteria for dermatologic lab testing | Marketplace |
| CG.CP.MP.04 | Infectious Disease: Gastroenterologic Lab Testing | This policy outlines several common types of GI pathogen tests and guideline or peer-reviewed literature-supported criteria for their appropriate applications. | Marketplace |
| CG.CP.MP.05 | Infectious Disease: Primary Care & Preventive Lab Screening | This policy outlines criteria for human papillomavirus (HPV), hepatitis C virus (HCV), and group B streptococcus (GBS). | Marketplace |
| CG.CP.MP.06 | Infectious Disease: Vector-borne and Tropical Diseases Lab Testing | This policy outlines criteria for Lyme disease and Zika virus testing via serologic and molecular methods. | Marketplace |
| CG.CP.MP.07 | Infectious Disease: Genitourinary Lab Testing | This policy outlines criteria for genitourinary lab testing. | Marketplace |

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Beginning June 1, 2024, Ambetter from NH Healthy Families will expand the requirements for billing of genetic and molecular testing. In accordance with the Reimbursement Policy for Genetic/Molecular Test Coding Policy, all providers billing for genetic and molecular testing services will be required to adhere to the coding recommendation in the Concert Genetics portal.

The portal can be accessed here: www.concertgenetics.com/join-centene. The quality and billing integrity requirements in the reimbursement policy will be facilitated by Concert Genetics--our partner and a software and managed services company that promotes health by providing the digital infrastructure for reliable and efficient management of genetic testing and precision medicine.

Visit ***NHHealthyFamilies.com*** & ***Ambetter.NHHealthyFamilies.com*** to find NH Healthy Families Payment and Clinical Policies. Policies can be found on the Provider Resources page under Manuals, Forms & Resources.

Please contact Provider Services at **1-866-769-3085** with any questions.

Sincerely,

NH Healthy Families
Ambetter from NH Healthy Families

1-866-769-3085 (NH Healthy Families)
1-844-265-1278 (Ambetter)
TDD/TTY: 1-855-742-0123

NHhealthyfamilies.com
ambetter.nhhealthyfamilies.com