

# Commitment to Communication

*From your Provider Relations Team*



**nh healthy families™**

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## Payer ID Tip Sheet

### What is Payer ID?

A Payer ID is a unique ID number that is assigned to an insurance company for the purpose of transmitting provider claims electronically. Each company has a specific number that must be used in order to achieve proper adjudication of the claim.

### How does the Payer ID affect claims submitted to NH Healthy Families?

NH Healthy Families accepts claims for both medical and behavioral health billing. Both types of claims are received within the same billing system and are routed to two separate platforms. In order for the platforms to receive the appropriate designated claim, the claim must indicate the medical or behavioral health correct unique Payer ID number.

### What are the NH Healthy Families' Unique Payer IDs?

Line of Business	Payer ID
Medical	68069
Behavioral Health	68068

### What will happen if the wrong Payer ID is used?

If the wrong Payer ID is appended to the claim it may result in claim denial. If the Payer ID is not recognized by NH Healthy Families this can result in a claim rejection.

If the behavioral health Payer ID is appended to a medical claim, it will cause the claim to route to the behavioral health platform. The behavioral health platform will not be able to locate the provider on the claim if the provider is enrolled under the medical platform. This will result in claim denial.

If the medical Payer ID is appended to a behavioral health claim, it will cause the claim to route to the medical platform. The medical platform will not be able to locate the provider on the claim if the provider is enrolled under the behavioral health platform. This will result in claim denial.

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