

Commitment to Communication

From your Provider Relations team.



2 Executive Park Drive • Bedford, NH 03110

NH Healthy Families and Ambetter from NH Healthy Families (Ambetter) Interventional Pain Management Program Provider Educational Webinars

In an effort to continue promotion of quality improvement for services provided NH Healthy Families and Ambetter members, effective July 1, 2022, NH Healthy Families and Ambetter will use National Imaging Associates, Inc. (NIA) to provide the management and prior authorization of non-emergent outpatient Interventional Pain Management (IPM) procedures. This decision is consistent with industry-wide efforts to ensure clinically appropriate quality of care and to manage the increasing utilization of these services.

NH Healthy Families, Ambetter, and NIA welcome providers to attend an upcoming provider education webinar on the NIA IPM Program prior authorization process. There will be several one-hour long webinar sessions that will take place on the following dates. You will only need to attend one of these educational sessions.

- **Wednesday, June 8, 2022** **8:00 AM EST**

Register at the following address:

https://magellanhealth.zoom.us/meeting/register/tJAuf-qqpzwoH9YyTHKN_c72bCrN3y3kTnIo

- **Wednesday, June 8, 2022** **12:00 PM EST**

Register at the following address:

<https://magellanhealth.zoom.us/meeting/register/tJ0tdeCgqDljGdzQ8CxXSp0Rbz253pmaal9L>

- **Thursday, June 23, 2022** **8:00 AM EST**

Register at the following address:

<https://magellanhealth.zoom.us/meeting/register/tJcrfuqhpiwjE9C2PXKovf0t-vOSEHxBCVBo>

- **Friday, June 24, 2022** **12:00 PM EST**

Register at the following address:

<https://magellanhealth.zoom.us/meeting/register/tJYpce6vrzgtH9HQU8H-JYzk5GMvEQBst7HE>

1-866-769-3085 (NH Healthy Families)

1-844-265-1278 (Ambetter)

TDD/TTY: 1-855-742-0123

NHhealthyfamilies.com
ambetter.nhhealthyfamilies.com

It is recommended but not mandatory that you RSVP at least one week prior to the training that you plan to attend by registering for one of the education sessions above. You can either click on the registration link or type the URL address into your browser to register.

You will receive a registration confirmation email from NIA for the Webinar session you selected. It is recommended that computer access is utilized, if possible, to view educational documents during the webinar. To access the webinar by computer, please click on the link for the session you would like to attend or type the URL address into your browser. Please see [call in instructions](#) below, if you do not have computer access.

NH Healthy Families, Ambetter, and NIA look forward to working with you to ensure that your NH Healthy Families and Ambetter members receive IPM services delivered in a quality, clinically appropriate fashion.

Access Instructions

You will need a computer with Internet access to view the education materials presented during the Webinar. **Please attempt to sign in 15 minutes prior to the meeting start time.**

Telephone (Please use caution to dial number correctly.):

Dial:

1 346 248 7799 (US Toll)

1 669 900 6833 (US Toll)

Meeting ID for June 8, 2022, at 8:00 AM EST:

ID# 943 8329 7252

Meeting ID for June 8, 2022, at 12:00 PM EST:

ID# 990 2986 9938

Meeting ID for June 23, 2022, at 8:00 AM EST:

ID# 936 9398 7994

Meeting ID for June 24, 2022, at 12:00 PM EST:

ID# 924 6771 3755

All NH Healthy Families and Ambetter approved training/education materials are posted on the NIA website, www.RadMD.com. For new users to access these web-based documents, a RadMD account ID and password must be created.

To get started, simply go to www.RadMD.com, click the New User button, select “Physician’s office that orders procedures” and submit a “RadMD Application for New Account.” Once the application has been processed and a password link delivered by NIA via e-mail, you will then be invited to create a new password. Links to the approved training/education documents will be among the RadMD Menu Options available after logging into the website.

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