

Commitment to Communication

From your Provider Relations team.



2 Executive Park Drive • Bedford, NH 03110

NIA Interventional Pain Management (IPM) & Cardiac-Related Procedures Expansion Effective July 1, 2022

April 28, 2022

IPM Program

Beginning July 1, 2022, NH Healthy Families & Ambetter from NH Healthy Families is pleased to announce our expanded partnership with National Imaging Associates, Inc. (NIA) to provide utilization management for Interventional Pain Management (IPM) services. This program is consistent with industry-wide efforts ensuring that IPM services provided to our members are consistent with nationally recognized clinical guidelines.

Under terms of the agreement between NH Healthy Families/Ambetter and NIA, NH Healthy Families/Ambetter will oversee the IPM program and continue to be responsible for claims adjudication and medical policies. NIA will manage non-emergent outpatient IPM procedures through the existing contractual relationships with NH Healthy Families & Ambetter.

Planned for a July 1, 2022, implementation, this correspondence serves as notice under your Participating Provider Agreement of changes to the program.

Providers may begin contacting NIA on Date to seek prior authorization for procedures scheduled on or after July 1, 2022.

Prior authorization will be required for the following non-emergent outpatient IPM procedures:

- Spinal Epidural Injections
- Paravertebral Facet Joint Injections or Blocks
- Paravertebral Facet Joint Denervation (Radiofrequency (RF) Neurolysis)
- Sacroiliac Joint Injections

KEY PROVISIONS:

- It is the responsibility of the ordering physician to obtain prior authorization for all IPM procedures outlined above.
- The ordering physician must obtain prior authorization with NIA prior to performing the procedure.

1-866-769-3085 (NH Healthy Families)

1-844-265-1278 (Ambetter)

TDD/TTY: 1-855-742-0123

NHhealthyfamilies.com
ambetter.nhhealthyfamilies.com

- To obtain authorization, the provider should visit www.RadMD.com or call the NIA dedicated toll-free phone number 1-866-769-8035. Failure to do so may result in nonpayment of your claim.

Services other than the IPM procedures outlined above will continue to follow NH Healthy Families/Ambetter prior authorization requirements.

We appreciate your support and look forward to your assistance in ensuring that our members receive IPM procedures delivered in a quality, clinically appropriate fashion.

Cardiac-Related Procedures Program

National Imaging Associates, Inc. (NIA) provides utilization management services for non-emergent, advanced diagnostic imaging services for NH Healthy Families & Ambetter from NH Healthy Families. In the interest of streamlining authorization processes and improving member outcomes, NH Healthy Families/Ambetter has expanded its partnership with NIA. In addition to the procedures that currently require prior authorization through NIA, certain cardiac-related procedures will also require prior authorization beginning July 1, 2022. Providers may begin contacting NIA to seek prior authorization for procedures scheduled on or after July 1, 2022.

Prior authorization through NIA is currently required for these outpatient advanced diagnostic imaging procedures:

- CT/CTA
- MRI/MRA
- PET Scan
- Myocardial Perfusion Imaging (MPI)
- CCTA
- Echocardiography
- Stress Echocardiography
- MUGA Scan

Effective July 1, 2022, these cardiac-related procedures will also require prior authorization:

- Left Heart Catheterization
- Cardiac Implantable Devices (defibrillator, pacemaker)

Program Components

- Evidence-based clinical guidelines and proprietary algorithms to support clinically appropriate options for each member.
- Clinical reviews will be conducted by NIA board-certified internists with specialized cardiac training and board-certified cardiologists related to elective cardiac diagnostic imaging when peer-to-peer review is required.

We are confident this program will have a positive impact on the quality of care rendered to your members, and we look forward to working with you to deliver positive outcomes to our community. We would be happy to discuss the program further.

Should you have questions, please contact NH Healthy Families Provider Services at 1-866-769-3085.

Sincerely,

NH Healthy Families