

Commitment to Communication

From your Provider Relations team.



2 Executive Park Drive • Bedford, NH 03110

Transition of ABA Services to BH Platform

June 1, 2024

March 27, 2024

Effective June 1, 2024, all Applied Behavioral Analysis (ABA) will be adjudicated under the Behavioral Health (BH) billing platform for NH Healthy Families and Ambetter from NH Healthy Families. As a result, providers billing ABA services must utilize the following payer IDs when submitted claims:

Product Line	Payer ID
NH Healthy Families (Medicaid)	68068
Ambetter (Marketplace)	68069

All new Providers and Providers adding new Practitioners must use the Behavioral Health Provider Specialty form located here: <https://www.nhhealthyfamilies.com/providers/resources/forms-resources.html>

For further billing guidance, please reference the NH Healthy Families and Ambetter Provider Manuals.

Requesting Prior Authorization will remain the same. Please continue to utilize the forms as applicable to the line of business:

NH Healthy Families (Medicaid):

<https://www.nhhealthyfamilies.com/content/dam/centene/NH%20Healthy%20Families/Medicaid/remediated/Standard-Prior-Authorization-Request-Form-Instructions-20180319.pdf>

Ambetter (Marketplace):

<https://ambetter.nhhealthyfamilies.com/provider-resources/manuals-and-forms.html>

Authorizations are built in six (6) month spans. All authorizations will be converted to the appropriate platform to correspond with the billing requirement effective June 1, 2024. You do not need to re-request services that were already authorized under the medical platform.

Please contact Provider Services at **1-866-769-3085** with any questions.

Sincerely,

NH Healthy Families

1-866-769-3085 (NH Healthy Families)

1-844-265-1278 (Ambetter)

TDD/TTY: 1-855-742-0123

NHhealthyfamilies.com
ambetter.nhhealthyfamilies.com

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