

Commitment to Communication

From your Provider Relations Team



nh healthy families™

2 Executive Park Drive
Bedford, NH 03110

Physical Medicine Guidelines

Effective August 1, 2019

May 7, 2019

NH Healthy Families would like to notify you that Magellan will be adopting the use of Milliman Care Guidelines [MCG] for all physical medicine accounts beginning August 1, 2019. As a result, Magellan will discontinue the use of Apollo guidelines. Magellan internal guidelines will continue to be used in tandem with the new MCG guidelines.

MCG guidelines are independently developed, evidence-based clinical guidelines used by more than 2,200 clients including 1,200 hospitals and seven of the eight largest U.S. health plans. The guidelines are updated annually by an experienced team of clinicians to support and help drive effective care. Magellan will be adopting the latest (23rd) edition of MCG Guidelines.

Please contact Magellan at **1-877-406-6328** for questions surrounding the clinical guidelines.

For all other questions, please contact NHHF Provider Services at **1-866-769-3085**.

Sincerely,
NH Healthy Families

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1-866-769-3085

TDD/TTY: 1-855-742-0123

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