

Provider Network Fax Blast

Thursday, July 12, 2018



nh healthy families.

2 Executive Park Drive
Bedford, NH 03110

NH Community Mental Health, Targeted Case Management
Effective July 16, 2018

Dear Provider,

As you are aware, NH Healthy Families performs onsite chart reviews at New Hampshire Community Mental Health Centers on a monthly basis. We would like to inform you of an additional audit we will be performing beginning July 16, 2018.

Health plan staff will continue to review a sample of your eligible members' records as they do today. An additional audit will focus on select members' Bureau of Behavioral Health's eligibility for targeted case management and adherence to the He-M 400 rules as it relates to the targeted case management services.

Request for selected members' charts for this review will be provided to you via the standard secure email process.

If you have any questions regarding this chart review update please contact our Clinical Director, Julia Linkova, at ***Julia.Linkova@CENTENE.com*** or call ***(617) 206-6433***.

Sincerely,

NH Healthy Families

NH Healthy Families thanks you for being a partner in our network.

866-769-3085/TTY 855-742-0123

NHHealthyFamilies.com