



## NH Healthy Families Physical Medicine Prior Authorization Provider Education Webinars

Effective March 1, 2019, physical, occupational and speech therapy (PT, OT and ST) services will no longer be managed through a post-service review process for NH Healthy Families. We remain committed to ensuring that these services provided to our members are consistent with nationally recognized clinical guidelines. Therefore, beginning March 1, 2019, prior authorization for PT, OT and ST services will be required to determine whether services are medically necessary and appropriate.

The utilization management of these services will continue to be managed by NIA.

NH Healthy Families and NIA welcome providers to attend an upcoming provider education webinar to review these changes. These sessions will provide education on the NIA prior authorization process and provide an opportunity for providers to ask questions. There will be several one hour long webinar sessions that will take place on the following dates. You will only need to attend one of these educational sessions:

- **2/20/2019** **8:00am EST**
  - Register at the following address:
    - <http://bit.ly/MagellanHealth0220198AM>
- **2/20/2019** **12:00pm EST**
  - Register at the following address:
    - <http://bit.ly/MagellanHealth02201912PM>
- **2/21/2019** **8:00am EST**
  - Register at the following address:
    - <http://bit.ly/MagellanHealth0221198AM>
- **2/26/2019** **12:00pm EST**
  - Register at the following address:
    - <http://bit.ly/MagellanHealth02261912PM>

**It is recommended but not mandatory that you RSVP for the training that you plan to attend by registering for one of the education sessions above. You can either click on the registration link or type the URL address into your browser to register.**

You will receive a registration confirmation email from NIA for the Webinar session you selected. It is recommended that computer access is utilized if possible to view educational documents during the webinar. To access the webinar by computer, please click on the link for the session you would like to attend or

type the URL address into your browser. Please see [call in instructions](#) below, if you do not have computer access.

NH Healthy Families and NIA look forward to working with you to ensure that your NH Healthy Families members receive Physical Medicine services delivered in a quality, clinically appropriate fashion.

### **Access Instructions**

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You will need a computer with Internet access to view the education materials presented during the Webinar. **Please attempt to sign in 15 minutes prior to the meeting start time.**

Telephone (Please use caution to dial number correctly.):

Dial:

+1 669 900 6833 (US Toll)

+1 646 558 8656 (US Toll)

**Meeting ID for February 20, 2019 8AM: 317-117-558**

**Meeting ID for February 20, 2019 12PM: 278-465-734**

**Meeting ID for February 21, 2019 12PM: 194-060-032**

**Meeting ID for February 26, 2019 8AM: 341-818-330**

All Health Plan approved training/education materials are posted on the NIA website, [www.RadMD.com](http://www.RadMD.com). For new users to access these web-based documents, a RadMD account ID and password must be created.

To get started, simply go to [www.RadMD.com](http://www.RadMD.com), click the New User button and submit a “Physical Medicine Practitioner” Application for New Account. Once the application has been processed and a password link delivered by NIA via e-mail, you will then be invited to create a new password. Links to the approved training/education documents are found on the My Practice page for those providers logged in as a Physical Medicine Practitioner.