

Commitment to Communication

From your Provider Relations team.



2 Executive Park Drive • Bedford, NH 03110

CLIA Billing Tip Sheet

PRODUCT ELIGIBILITY	COMMON DENIALS	CLAIM FORM INSTRUCTIONS
<p><u>NH Healthy Families</u></p> <p><u>Ambetter from NH Healthy Families</u></p>	<p>Denial EXc1-Invalid CLIA number</p> <ul style="list-style-type: none"> Missing CLIA number CLIA number is not in the correct format <p>Denial EXc2-Procedure not allowed for CLIA certification type</p> <ul style="list-style-type: none"> Procedure code was billed with the QW modifier, but the code does not qualify as a CLIA waived test. QW modifier is missing on a test that is CLIA waived <p>Rejection B5- The CLIA number is missing, incomplete or invalid</p> <ul style="list-style-type: none"> CLIA information will need to be corrected and a new claim submitted 	<p>CMS-1500</p> <ul style="list-style-type: none"> Use box 23 to note the CLIA certification or waiver number Utilize the QW modifier for all CLIA waived services

- The CLIA number is a 10 digit long number and certain positions within the 10-digit numbered system contain information such as:
 - The state code which represents the lab's physical location
 - The CLIA system assigned number that identifies the laboratory. This number is unique and no other laboratory shares the same information.
- CLIA waived laboratory codes must be billed with Modifier QW
 - Please refer to [CMS.gov](https://www.cms.gov) for the most current list of all CLIA waived services

NH Healthy Families Resources:

[Payment Policy](#)
[Billing Manual](#)

Ambetter from NH Healthy Families

Resources:
[Billing Manual](#)

**This policy does not apply to independent pathologists rendering the professional component of a laboratory service.*

1-866-769-3085 (NH Healthy Families)
1-844-265-1278 (Ambetter)
TDD/TTY: 1-855-742-0123

[NHhealthyfamilies.com](https://www.nhhealthyfamilies.com)
[ambetter.nhhealthyfamilies.com](https://www.ambetter.nhhealthyfamilies.com)