



**NH Healthy Families, Ambetter from NH Healthy Families, and Wellcare
Musculoskeletal Management Program
Provider Education Webinars**

In an effort to continue promotion of quality improvement for services provided to NH Healthy Families (Medicaid), Ambetter from NH Healthy Families (Exchange), and Wellcare (Medicare) members, effective February 1, 2024, NH Healthy Families, Ambetter from NH Healthy Families, and Wellcare is expanding its existing partnership with National Imaging Associates, Inc. (NIA)¹ to provide the management and prior authorization of non-emergent **Musculoskeletal (MSK) procedures including: outpatient, interventional pain management services (IPM); and inpatient and outpatient hip, knee, shoulder, lumbar and cervical spine surgeries.** This decision is consistent with industry-wide efforts to ensure clinically appropriate quality of care and to manage the increasing utilization of these services.

NH Healthy Families, Ambetter from NH Healthy Families, and Wellcare and NIA welcome providers to attend an upcoming provider education webinar on the NIA MSK Management Program prior authorization process. There will be several one-hour long webinar sessions that will take place on the following dates. You will only need to attend one of these educational sessions.



Wednesday, January 17, 2024 12 PM ET

Register at the following address:

https://zoom.us/meeting/register/tJwpdegrqD0uG9DkquX3S_G7tbSZYjNP Rwp6



Tuesday, January 23, 2024 8 AM ET

Register at the following address:

<https://zoom.us/meeting/register/tJMrduqorTgqGNUM5702gEQGhIJ56oqip 6G7>



Thursday, January 25, 2024 12 PM ET

Register at the following address:

<https://zoom.us/meeting/register/tJcocuuvrj4pEtC-JFO4YrOkb7fu-erqiORe>



Wednesday, February 7, 2024 12 PM ET

Register at the following address:

<https://zoom.us/j/92978916348?pwd=S2VpOWUrTIUwZVJPRjB1cGJpcGZ 6UT09>

It is recommended but not mandatory that you RSVP at least one week prior to the training that you plan to attend by registering for one of the education sessions above. You can either click on the registration link or type the URL address into your browser to register.

¹Effective 1/20/2023, National Imaging Associates, Inc. is now a subsidiary of Evolent Health. Evolent Health and its affiliates and subsidiaries collectively referred to as “Evolent.”

You will receive a registration confirmation email from NIA for the webinar session you selected. It is recommended that computer access is utilized, if possible, to view educational documents during the webinar. To access the webinar by computer, please click on the link for the session you would like to attend or type the URL address into your browser. Please see [call in instructions](#) below if you do not have computer access.

NH Healthy Families, Ambetter from NH Healthy Families, and Wellcare and NIA look forward to working with you to ensure that NH Healthy Families, Ambetter from NH Healthy Families, and Wellcare members receive MSK management procedures delivered in a quality, clinically appropriate fashion.

Access Instructions

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You will need a computer with Internet access to view the education materials presented during the Webinar. **Please attempt to sign in 15 minutes prior to the meeting start time.**

Telephone (Please use caution to dial number correctly.):

Dial:

646-931-3860 (US Toll)

305-224-1968 (US Toll)

Meeting ID for January 17, 2024 at 12 PM:

ID#: 984 2336 6414

Meeting ID for January 23, 2024 at 8 AM:

ID#: 976 1303 3021

Meeting ID for January 25, 2024 at 12 PM:

ID#: 935 5270 5384

Meeting ID for February 7, 2024 at 12 PM:

ID#: 929 7891 6348

All NH Healthy Families, Ambetter from NH Healthy Families, and Wellcare approved training/education materials are posted on the NIA website, www.RadMD.com. For new users to access these web-based documents, a RadMD account ID and password must be created.

To get started, simply go to www.RadMD.com, click the New User button, select “Physician’s office that orders procedures” and submit a “RadMD Application for New Account.” Once the application has been processed and a password link delivered by NIA via e-mail, you will then be invited to create a new password. Links to the approved training/education documents will be among the RadMD Menu Options available after logging into the website.