Are You Away at School and Wonder if You Have Medicaid Coverage out of the Area?

nh healthy families™

If you are a Medicaid member and a student, you have coverage options while you are away at school.

For non-urgent medical needs, you should always contact your primary care doctor. They may be able to hold a telehealth visit over the telephone to assess your needs, arrange for prescribing medications, or refer you to a doctor near your school. Your PCP would need to obtain a prior authorization for you to see a doctor outside of the NH Healthy Families provider network. If you have urgent medical needs, you should visit your nearest urgent care or emergency room for treatment. Always follow-up with your primary care doctor after you have a visit to an urgent care or emergency room for follow-up care. *Below is a comparison of symptoms when deciding on Urgent Care or going to the Emergency Room.*

URGENT CARE:

You don't need an appointment at an Urgent Care center. Most Urgent Care centers have extended night and weekend hours.

You can be treated for the most common illnesses and injuries at Urgent Care centers.

Urgent Care centers treat things like:

- Strep Throat
- Ear Infections
- Conjunctivitis
- Cold Symptoms
- Flu Symptoms
- Upset Stomach
- Urinary Tract Infections
- And more…

EMERGENCY ROOM:

The ER should be used If a medical condition is life-threatening or involves severe wounds.

When you need an ER:

- Signs of heart attacks, including chest pain
- Signs of stroke, like sudden onset of numbness in the arms or legs
- Severe shortness of breath
- Poisoning
- Major life- or limb-threatening injuries
- Severe wounds and amputations
- Coughing up or vomiting blood
- Suicidal or homicidal feelings

If symptoms arise suddenly and you believe that a life is in jeopardy, call 9-1-1.

Questions?

Contact Member Services at **1-866-769-3085 (TDD/TTY: 1-855-742-0123)**
Monday - Wednesday 8 am to 8 pm, Thursday and Friday 8 am to 5 pm.
NHhealthyfamilies.com