

Provider Network Fax Blast

Thursday, November 08, 2018



2 Executive Park Drive
Bedford, NH 03110

Prohibition of Balance Billing *Ambetter from NH Healthy Families*

NH Healthy Families would like to notify providers that recently the State of New Hampshire enacted a law that prevents out of network providers that perform services within network hospitals or ambulatory surgical centers from balance billing Ambetter members. This law went into effect on July 1, 2018.

The Act relative to balance billing under the managed care law and relative to coverage for emergency services states:

“When a commercially insured patient is covered by a managed care plan as defined under RSA 420-J:3, XXV, a health care provider performing anesthesiology, radiology, emergency medicine, or pathology services shall not balance bill the patient for fees or amounts other than copayments, deductibles, or coinsurance, if the service is performed in a hospital or ambulatory surgical center that is in-network under the patient’s health insurance plan. This prohibition shall apply whether or not the health care provider is contracted with the patient’s insurance carrier.”

As a participating provider in the Ambetter from NH Healthy Families network, we ask that you help us to share this message with providers that work within your facility that are non-participating with Ambetter from NH Healthy Families.

Providers who would like to join the Ambetter from NH Healthy Families networks can begin the enrollment process by visiting ambetter.nhhealthyfamilies.com – Click on For Providers and choose “Join Our Network”. Please email PROVIDERUPDATESNH@CENTENE.COM with questions about joining the Ambetter from NH Healthy Families network.

Sincerely,

Ambetter from NH Healthy Families



NH Healthy Families thanks you for being a partner in our network.