

Commitment to Communication

From your Provider Relations Team



nh healthy families™

Announcing Upcoming Managed Care Organization Contract Changes

On **1/1/2020**, NH Healthy Families will be making our Admission, Discharge and Transfer (ADT) Feed data available on the provider portal.

ADT FEED DATA AVAILABLE ON THE PROVIDER PORTAL

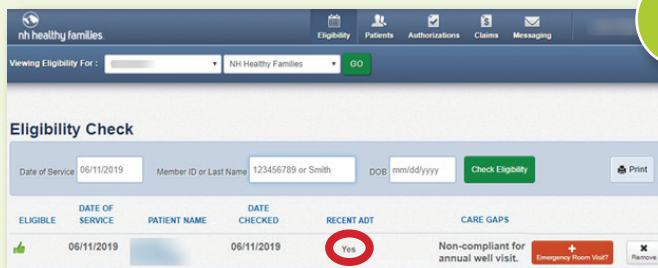
DATA WILL DISPLAY IN TWO WAYS:

One way is when a provider searches for a member's eligibility, the "Recent ADT" column will provide a "Yes" or "No" response.

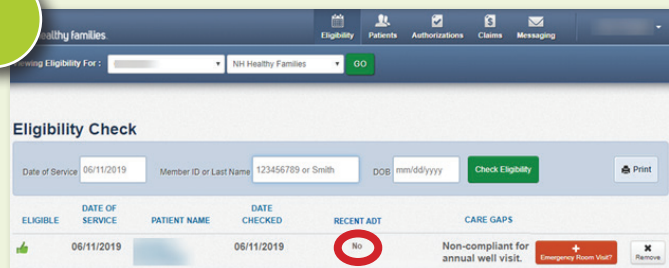
- A "Yes" response indicates ADT occurred within 96 hours of the lookup
- A "No" response indicates no ADT occurred, within 96 hours of the lookup

The second way is when a provider selects the ADT menu tab from the member record, which the following will display:

- Date/Time
- Admission Type
- Facility
- Diagnosis Code
- Discharge Status
- Discharge Disposition

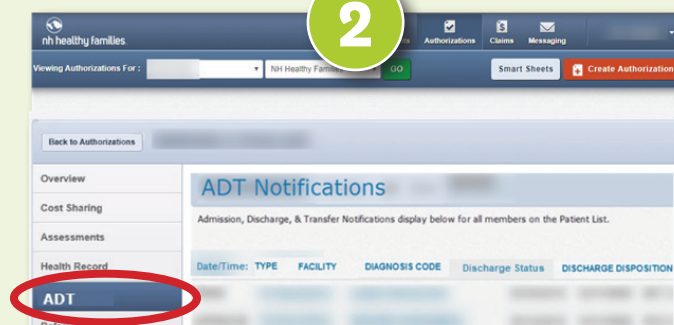


Eligibility check that documents recent ADT – or "Yes" response.



Eligibility check that does not document recent ADT – or "No" response.

Selection of the ADT tab, which will display the additional information related to ADT information.



Providers will be able to access ADT information that has occurred within 12 hours of the Admission, Discharge or Transfer.

Please contact your Provider Network Specialist or reach out to nhproviderrelations@centene.com with any questions.

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